

LSU Health Public-Private Partnership Report Card

FY 2015 - 4th Quarter

Our Lady of the Angels Hospital - Bogalusa, Louisiana																
Measure	BMC Monthly Avg FY 12	OLOAH Monthly Avg FY 14	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015		
Statistics	Total Adult/Pediatric Discharges	205	133	116	136	135	147	123	157	148	132	143	144	155	122	
	*Total Psychiatric Discharges	70	34	18	40	52	45	35	43	55	49	46	56	50	64	
	Total Discharges	275	167	134	176	187	192	158	200	203	181	189	200	205	186	
	³ Total observation days	8.58	7.70	8.65	7.70	8.52	8.48	9.91	8.55	6.61	4.92	7.59	5.65	7.14	7.76	
	ALOS - Adult/Pediatric	4.02	3.79	2.83	3.98	4.10	3.51	3.33	3.32	3.27	3.76	3.43	3.01	3.69	4.35	
	ALOS - Psychiatric	6.22	6.70	4.61	6.58	3.63	6.24	7.89	4.84	3.84	3.49	5.46	4.04	4.46	3.73	
	Total IP Discharge Days - Adult/Pediatric	824	505	328	541	554	516	409	522	484	496	491	434	572	531	
	Total IP Discharge Days - Psychiatric	436	220	83	263	189	281	276	208	211	171	251	226	223	239	
	Average Daily Census-Adult and Pedi	27.23	16.44	12.39	17.10	17.97	16.48	14.13	16.06	16.45	17.04	15.48	13.71	17.10	17.97	
	Average Daily Census - Psych	14.66	7.48	5.94	8.19	7.60	6.68	5.47	5.87	6.84	6.93	7.52	6.57	8.19	7.60	
	Outpatient Encounters	9,830	7,571	7,255	7,287	7,676	7,901	6,589	6,998	7,145	6,743	7,475	7,009	6,505	6,938	
	Outpatient Clinic Visits with E&M codes	5,089	3,806	3,610	3,733	3,952	3,949	3,417	3,632	3,670	3,519	3,868	3,610	3,733	3,952	
	*ED Visits	2,254	1,680	1,733	1,744	1,790	1,670	1,530	1,851	1,518	1,505	1,768	1,708	1,684	1,756	
	Total # of free care individuals															
	# of free care recipients		2,126	2,012	2,040	2,084	2,111	1,808	1,899	1,950	1,781	1,860	1,768	1,642	1,746	
# of free care approved applicants																
Percent Patient Mix by Service	% Patient Mix Inpatient (IP)															
	IP Free Care	12.09%	13.05%	7.76%	9.59%	7.87%	10.10%	12.30%	9.60%	8.27%	8.72%	13.10%	7.41%	7.09%	4.35%	
	IP Self Pay	5.24%	4.54%	4.21%	2.74%	2.10%	4.19%	6.04%	3.87%	3.17%	6.31%	4.80%	5.86%	10.30%	5.18%	
	IP Commercial	9.28%	14.64%	17.74%	15.58%	14.69%	12.57%	13.87%	13.47%	13.21%	18.93%	16.97%	10.17%	17.74%	15.38%	
	IP Commercial Medicaid (Bayou Health)	7.96%	16.70%	16.85%	22.09%	20.80%	18.48%	28.41%	25.08%	23.94%	28.39%	31.92%	30.00%	23.65%	34.11%	
	IP Medicaid	25.34%	7.16%	17.07%	12.84%	14.34%	3.24%	6.26%	5.89%	4.40%	3.34%	1.66%	8.10%	6.76%	3.01%	
	IP Medicare	39.57%	43.28%	36.36%	37.16%	40.21%	51.43%	33.11%	42.09%	47.01%	34.32%	31.55%	38.45%	34.46%	35.95%	
	% Patient Mix Psychiatry (Psych)															
	Psych Free Care	21.14%	4.41%	7.87%	3.70%	13.61%	15.15%	22.76%	6.50%	7.25%	11.26%	7.48%	5.29%	6.07%	6.37%	
	Psych Self Pay	39.72%	30.49%	51.69%	61.73%	56.21%	64.24%	46.90%	75.00%	63.77%	48.20%	65.89%	63.46%	66.80%	57.84%	
	Psych Commercial	2.14%	33.21%	0.00%	4.32%	0.00%	3.03%	6.21%	2.50%	9.18%	0.00%	5.14%	2.88%	0.00%	15.20%	
	Psych Commercial Medicaid (Magellan)	10.32%	23.77%	17.98%	28.40%	11.24%	11.52%	8.90%	4.50%	6.28%	14.86%	7.94%	27.88%	18.22%	15.69%	
	Psych Medicaid	17.26%	0.93%	0.00%	0.00%	8.88%	0.00%	6.90%	0.00%	4.83%	6.76%	7.01%	0.00%	0.00%	0.00%	
	Psych Medicare	8.82%	7.19%	22.47%	1.85%	10.06%	6.06%	10.34%	11.50%	8.70%	18.92%	6.54%	0.48%	8.91%	4.90%	
	% Patient Mix Outpatient (OP)															
	OP Free Care	40.26%	40.08%	39.37%	39.73%	39.51%	39.13%	37.82%	36.20%	37.96%	37.02%	35.51%	34.70%	34.97%	36.55%	
	OP Self Pay	3.46%	3.06%	2.48%	2.21%	2.29%	2.68%	2.26%	3.26%	2.60%	2.19%	2.56%	2.48%	2.83%	2.33%	
	OP Commercial	16.23%	16.56%	18.17%	17.86%	17.43%	18.15%	19.49%	19.45%	19.86%	20.52%	21.40%	21.12%	20.80%	20.58%	
	OP Commercial Medicaid (Bayou Health)	5.82%	13.66%	13.55%	13.63%	15.65%	15.42%	16.32%	16.84%	15.91%	15.38%	16.15%	17.08%	16.34%	15.67%	
	OP Medicaid	11.89%	2.31%	2.54%	2.63%	1.92%	1.87%	1.70%	1.46%	1.33%	1.23%	0.88%	0.92%	0.86%	0.72%	
	OP Medicare	21.97%	24.31%	23.90%	23.93%	23.03%	22.55%	22.33%	22.62%	22.21%	23.65%	23.42%	23.48%	24.07%	24.04%	
	% Patient Mix Emergency Dept (ED)															
	ED Free Care	27.55%	19.64%	21.41%	20.30%	19.16%	21.14%	18.94%	19.02%	22.13%	19.40%	18.95%	19.15%	18.41%	18.39%	
	ED Self Pay	24.17%	26.42%	26.14%	25.40%	27.93%	26.35%	26.19%	23.66%	21.41%	20.47%	23.76%	22.95%	22.62%	23.46%	
	ED Commercial	10.79%	14.91%	14.13%	14.57%	13.13%	13.47%	16.00%	15.24%	17.00%	17.14%	15.50%	16.22%	15.26%	14.41%	
	ED Commercial Medicaid (Bayou Health)	8.78%	22.68%	21.46%	23.91%	24.86%	24.13%	26.13%	26.64%	25.69%	28.04%	26.69%	28.05%	28.80%	28.93%	
	ED Medicaid	16.00%	1.66%	2.02%	2.18%	2.29%	1.92%	1.31%	1.94%	1.52%	1.59%	0.96%	1.64%	1.72%	1.77%	
	ED Medicare	11.86%	14.46%	14.83%	13.65%	11.90%	12.69%	11.30%	13.34%	12.12%	13.36%	13.86%	12.00%	13.00%	12.47%	
	Offender Care	Offender Care														
		¹ Total # Inpatient Discharges	1	1	1	1	0	0	0	0	1	2	0	0	0	2
% of IP Days		0.52%	0.62%	0.22%	0.51%	0.00%	0.00%	0.00%	0.00%	0.53%	0.56%	0.00%	0.00%	0.00%	2.01%	
Total # OP Encounters		37	2	5	12	13	15	6	12	9	7	6	16	8	7	
% of OP Encounters		0.37%	0.03%	0.07%	0.16%	0.17%	0.19%	0.09%	0.17%	0.13%	0.10%	0.08%	0.23%	0.12%	0.10%	
ED Encounters		19	4	3	5	4	5	2	3	2	5	5	0	3	10	
% of ED Visits		0.86%	0.22%	0.17%	0.29%	0.22%	0.30%	0.13%	0.16%	0.13%	0.33%	0.28%	0.00%	0.18%	0.57%	
² # Telemed visits																
% of Telemed visits																
*CEA Core Clinical Services		HIV Care														
	# HIV Clinic visits	24	47	51	42	45	48	40	25	37	29	37	45	45	34	
	Outpatient Pharmacy Assistance															
	Total # prescriptions filled	3,413	2,259	2,100	2,097	1,936	1,842	1,631	1,767	1,617	1,682	1,574	1,529	1,578	1,735	
	# Patient Assistance Prescriptions filled	1,138	767	761	721	642	559	482	550	477	507	468	428	442	494	
	⁴ # HIV prescriptions filled	19	N/A	10	15	33	37	28	35	37	35	36	37	28	38	
	# Offender prescriptions	36	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
	# Other prescriptions	2,220	1,492	1,329	1,361	1,261	1,246	1,121	1,182	1,102	1,140	1,070	1,064	1,108	1,203	
	Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	
	Avg wait time on prescription in minutes	45	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20	

*Indicates core services

¹Offender admits were used in place of discharges for baseline

²Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

³Observations- historical reporting did not take into account patient status at discharge; Reporting occurs prior to final utilization review and charges and therefore includes patients that ultimately have a discharge status of inpatient.

⁴# HIV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for FY12 and after

Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card
FY 2015 - 4th Quarter**

Our Lady of the Angels Hospital - Bogalusa, Louisiana			
Footnotes	Comments		Date completed
Operations Milestones	Impact		Date completed
Medical Equipment Investments			
Technology Investments			

**LSU Health Public-Private Partnership Report Card
FY 2015 - 4th Quarter**

**Graduate Medical Education Resident FTEs
Our Lady of the Angels Hospital Bogalusa Based Programs**

	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs
FY14 includes HCSD/Washington St. Tammany (Bogalusa) and Our Lady of the Angels Hospital; FY15 & FY16 includes Our Lady of the Angels Hospital only	Family Medicine-Bogalusa ⁸	18.1	16.9	18.0
	Ophthalmology	0.9	0.8	0.9
Bogalusa Programs		19.0	17.7	18.9

Information provided by New Orleans School of Medicine

FTE count may fluctuate due to residents on maternity leave, repeating or late completion of a rotation and/or changes in rotation specialties throughout each program

FTEs represent those paid for the first month of the FY / AY only and over the course of the year, the FTEs will vary, although not a lot

FTE count represent LSUHSC New Orleans employee only; Residents from Tulane, Ochsner or the OLOL Pediatrics program would not be included in these numbers

⁸Family Medicine-Bogalusa includes residents on an HRSA grant: 7 residents (FY14 & FY15) and 6 residents (FY16)

LSU Health Public-Private Partnership Report Card

FY 2015 - 4th Quarter

LSU Health BR - A Division of Our Lady of the Lake Regional Medical Center - Baton Rouge, Louisiana																	
Measure	EKL Monthly Avg FY 12	OLOL Monthly Avg FY 12	LSU BR Health Monthly Avg FYE June 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015		
Statistics	Total Adult/Pediatric Discharges	281	330	743	753	841	765	815	700	787	807	757	781	784	808	790	
	*Total Psychiatric Discharges	91	91	188	229	196	202	198	188	170	194	181	194	188	209	197	
	Total Discharges	281	421	931	982	1,037	967	1,013	888	957	1,001	938	975	972	1,017	987	
	Total observation days	84	534	401	419	490	610	482	520	657	619	625	514	521	532	532	
	ALOS - Adult/Pediatric	4.42	4.83	5.22	5.08	4.90	4.78	5.09	6.89	6.14	5.67	5.37	5.11	5.05	5.10	5.63	
	ALOS - Psychiatric	4.99	6.46	6.92	6.79	6.08	6.19	5.45	6.92	6.48	6.74	6.28	6.48	5.61	7.26	7.26	
	Total IP Discharge Days - Adult/Pediatric	1,244	1,592	3,870	3,827	4,120	3,853	4,148	4,826	4,835	4,574	4,062	3,988	3,960	4,118	4,445	
	Total IP Discharge Days - Psychiatric	452	1,211	1,585	1,330	1,228	1,227	1,024	1,177	1,258	1,220	1,219	1,219	1,219	1,173	1,430	
	Average Daily Census-Adult and Pedi	40.90	52.34	127.20	123.45	132.90	121.77	134.00	160.87	155.97	147.55	145.07	128.65	132.00	132.84	148.18	
	Average Daily Census - Psych	14.86	39.81	51.13	42.90	40.93	39.58	34.13	37.97	40.58	43.57	39.32	40.63	37.84	47.65	47.65	
	³ Outpatient Encounters	13,197	1,043	16,683	16,749	15,368	15,979	17,667	13,946	13,924	17,210	14,061	15,708	14,292	14,522	17,532	
	³ Outpatient Clinic Visits with E&M codes	7,508	6,790	7,644	9,389	8,123	8,403	9,501	7,697	6,028	7,827	5,257	5,732	5,532	5,514	5,808	
	*ED Visits	3,372	1,832	5,790	5,900	6,045	6,387	6,471	6,331	7,036	6,980	6,491	7,249	7,084	7,354	7,154	
	Total # of free care individuals				2,527	2,551	2,673	2,623	2,602	2,597	2,534	3,774	2,843	2,860	2,908	2,954	
	# of free care recipients				2,122	1,947	2,075	2,102	1,452	1,222	1,491	1,280	1,491	1,451	1,489	1,907	
	# of free care approved applicants				554	555	547	479	437	507	471	636	600	499	554	532	
	Percent Patient Mix by Service	% Patient Mix Inpatient (IP)															
		IP Free Care	18.03%		4.15%	3.19%	2.38%	1.57%	2.33%	3.00%	2.29%	3.10%	2.64%	3.51%	3.44%	5.07%	3.42%
		IP Self Pay	12.91%		36.13%	41.97%	41.26%	41.70%	40.74%	43.14%	41.30%	31.35%	34.74%	32.87%	34.57%	34.65%	32.53%
		IP Commercial	3.55%		4.13%	5.31%	4.28%	4.97%	3.80%	4.00%	5.34%	6.20%	6.87%	3.51%	2.81%	3.59%	4.18%
		IP Commercial Medicaid (Bayou Health)	3.29%		38.81%	37.32%	38.05%	38.95%	43.19%	21.71%	23.51%	41.88%	41.35%	45.80%	43.14%	45.05%	43.16%
IP Medicaid		39.67%		12.96%	7.84%	10.82%	8.76%	6.50%	25.86%	24.78%	8.80%	7.53%	10.16%	12.12%	8.29%	12.28%	
IP Medicare		9.25%		3.82%	4.38%	3.21%	4.05%	3.44%	2.29%	2.80%	8.67%	6.87%	4.14%	3.95%	3.34%	4.43%	
% Patient Mix Psychiatry (Psych)																	
Psych Free Care				2.54%	0.00%	0.51%	0.00%	1.01%	1.06%	1.18%	1.03%	0.00%	0.00%	1.06%	0.96%	1.52%	
Psych Self Pay				62.65%	67.25%	67.86%	63.86%	67.68%	62.77%	67.65%	55.15%	59.67%	65.98%	63.83%	71.77%	60.41%	
Psych Commercial				0.36%	0.44%	0.00%	0.00%	0.00%	0.53%	0.00%	0.52%	2.76%	1.03%	0.00%	0.48%	0.00%	
Psych Commercial Medicaid (Megellan)				31.93%	31.44%	31.63%	34.65%	28.79%	34.04%	30.00%	40.72%	34.25%	29.90%	28.19%	23.44%	31.47%	
Psych Medicaid				2.33%	0.87%	0.00%	1.49%	2.53%	1.60%	1.18%	2.06%	1.66%	2.58%	5.85%	2.87%	6.09%	
Psych Medicare				0.18%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.52%	1.66%	0.52%	1.06%	0.48%	0.51%	
% Patient Mix Outpatient (OP)																	
OP Free Care		44.46%		15.47%	12.14%	11.61%	11.67%	11.27%	11.03%	9.00%	8.88%	9.34%	9.75%	10.40%	10.48%	11.14%	
OP Self Pay		10.45%		27.47%	31.09%	31.71%	30.98%	30.92%	32.06%	32.83%	33.17%	31.11%	27.93%	26.06%	25.66%	30.59%	
OP Commercial		4.83%		8.30%	8.04%	8.72%	8.72%	8.35%	8.41%	8.30%	9.42%	8.64%	9.45%	10.58%	12.73%	10.31%	
OP Commercial Medicaid (Bayou Health)		4.50%		30.04%	24.78%	25.59%	24.92%	25.83%	22.83%	24.64%	32.70%	32.98%	34.02%	34.87%	35.39%	31.04%	
OP Medicaid		23.12%		11.85%	12.90%	13.27%	13.92%	14.30%	16.40%	16.80%	5.82%	6.42%	7.80%	6.77%	6.71%	5.87%	
OP Medicare		9.87%		7.34%	10.20%	9.79%	9.80%	9.33%	9.26%	8.43%	10.01%	11.51%	11.25%	11.31%	9.01%	11.05%	
% Patient Mix Emergency Dept (ED)																	
ED Free Care	32.04%		2.68%	1.51%	1.42%	1.55%	1.41%	2.04%	1.31%	1.33%	1.37%	1.50%	1.86%	1.50%	2.49%		
ED Self Pay	38.06%		41.44%	44.64%	42.86%	39.14%	41.76%	39.11%	37.09%	36.86%	35.08%	35.48%	37.14%	35.48%	38.33%		
ED Commercial	3.64%		1.00%	1.14%	0.89%	0.92%	1.10%	0.62%	0.74%	1.98%	2.26%	0.95%	1.02%	0.95%	1.05%		
ED Commercial Medicaid (Bayou Health)	3.00%		48.12%	46.92%	48.62%	52.34%	49.78%	34.04%	35.39%	52.75%	54.11%	55.19%	53.87%	55.19%	51.55%		
ED Medicaid	12.53%		6.06%	5.31%	5.74%	5.48%	5.36%	23.65%	25.10%	5.14%	5.75%	6.22%	5.28%	6.22%	5.58%		
ED Medicare	4.64%		0.71%	0.49%	0.46%	0.56%	0.60%	0.55%	0.37%	1.94%	1.43%	0.65%	0.83%	0.65%	1.01%		
Offender Care	Offender Care																
	¹ Total # Inpatient Discharges	35															
	% of IP Days	0															
	Total # OP Encounters	458															
	% of OP Encounters	0															
	ED Encounters	206															
	% of ED Visits	0															
² # Telemed visits																	
% of Telemed visits																	
CEA Core Clinical Services	HIV Care																
	# HIV Outpatient Clinic visits	506		413	392	315	433	310	297	248	412	370	369	333	276	443	
	Cancer Care																
	# Oncology Infusion visits	285		283	225	223	210	228	233	287	288	276	275	289	283	286	
	Urgent Care Visits																
	# North Urgent Care visits			2,643	3,267	2,704	2,645	3,414	2,927	2,144	2,985	3,379	3,325	3,451	3,580	3,243	
	# Mid City Urgent Care visits								199	429	713	965	985	1,100	1,098		
	Trauma Care																
	Level I Trauma Center (Y/N)	N		N	N	N	N	N	N	N	N	N	N	N	N	N	
	Total # prescriptions filled	10,016		5,456	6,403	6,066	6,761	6,817	5,784	6,644	6,325	6,530	6,619	5,996	5,976	6,307	
# Patient Assistance Prescriptions filled	3,556		545	505	552	361	395	207	323	259	171	192	171	195	205		
⁴ # HIV Prescriptions filled	1,067		204	700	586	607	644	721	872	600	533	350	322	347	335		
# Offender prescriptions	400		N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
# Other prescriptions	4,993		4,707	5,198	4,928	5,793	5,778	4,856	5,449	5,466	5,826	6,077	5,503	5,434	5,767		
Are prescriptions available same day (Y/N)	Y		Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y		
Avg wait time on prescription in minutes	60		48	10	10	10	9	9	8	9	9	8	8	8	8		

¹Indicates core services

²Offender admits were used in place of discharges for baseline

³Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

⁴LSU BR Health only - outpatient clinic visits and outpatient encounters for FY 2012 (baseline) was adjusted to account for services (i.e., pediatrics, OB/GYN, prisoners) which did not transfer to OLOL

⁵# HIV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for EKL FY12; Data provided by OLOL-LSU HBR for OLOL FY12, LSU HBR FY14 and after

Information currently not available or services not applicable

LSU Health Public-Private Partnership Report Card FY 2015 - 4th Quarter

LSU Health BR - A Division of Our Lady of the Lake Regional Medical Center - Baton Rouge, Louisiana		
Footnotes	Comments	Date completed
	Free Care patient mix is low due to the inability to access the Department of Revenue system to verify income. In the past, EKL was allowed access as a public hospital; however, private facilities are not allowed this privilege. This hinders the ability to approve or deny applications when patients do not return applications as requested.	7/9/14
	Inpatient Discharge Days: Differences in patient population and breadth of services provided explains differences in the comparison of patient days. For example: EKL Cardiac patients were transferred to other hospitals if interventional procedures were needed, reducing patient days. OLOL offers full-service cardiac care which increases patient days. The inpatients are defined as all inpatients who have had clinic visits since the transition; patients who have LSU physicians attending, admitting, surgeon or consulting; or who have Medicaid, financial assistance, or are private pay. We considered those to be defined as covered under the CEA, realizing that a subset of the Medicaid, financial assistance, and private pay patients were our patients prior to the transition – but with no accurate way to report them separately. Inpatients - Adult and Peds stats revised based on discussion . It now includes all Self Pay & Medicaid patients based on Lake Classification. Inpatients Psychiatry stats revised based on discussion . It now includes all Self Pay & Medicaid patients based on Lake Classification . The patients with Principal Dx of 290 to 319	7/9/14
	ED Visits: ED patients are defined as patients who have had clinic visits since the transition; who have LSU physicians as the attending, admitting, surgeon or consulting; who have Medicaid, financial assistance, or are private pay. We considered those to be defined as covered under the CEA, realizing that a subset of the Medicaid, financial assistance and private pay patients were our patients prior to the transition – but with no accurate way to report them separately. ED visits revised based on discussion . It includes all Self Pay & Medicaid based on Lake Classification . In addition it also includes Patient Type - Treatment or Patient Type - T that comes through ER - Fast Track eg. Sickle Cell etc.	7/9/14
	Outpatient Encounters/Outpatient Clinic Visits with E&M codes: Due to differences in operational accounting methods between EKL and LSU BRH, outpatient encounters are not equally comparable. Outpatient Encounters Stats revised it includes Outpatient at LSU clinics, Ambulatory , Observation and Outreach patients.	7/9/14
	Observations Days are the patient days of Patient Type Observation or Patient Type Q based on Lake Classification with stay <=72 hrs	7/9/14
	Urgent Care volumes are low due to an issue with charge capture - causing some of the charges to "error out". Will correct on next report.	12/2/14
	Charging issues were causing erroneous (lower)reporting of volumes. Urgent Care statistics are modified for the December report to depict encounters as opposed to charges as previously reported.	12/15/15
Operations Milestones	Impact	Date completed
Midcity Urgent Care – increased hours of operations to 9a-9p 7 days a week (previously 8 hours per day)	Improved patient access to urgent care services	6/30/14
Medical Equipment Investments		
Technology Investments		

**LSU Health Public-Private Partnership Report Card
FY 2015 - 4th Quarter**

Graduate Medical Education Resident FTEs by Program Specialty				
Our Lady of the Lake Regional Medical Center Baton Rouge Based Programs				
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs
FY14 includes LSUHSC, EKL Memorial Hospital, OLOL (Previous EKL), and OLOL Hospital; FY15 & FY16 includes OLOL only	Anesthesiology	0.7	0.3	-
	Dermatology	5.8	5.0	5.0
	Emergency Medicine	0.9	0.8	1.0
	Emergency Medicine-Baton Rouge	27.8	29.3	33.0
	ENT-Neurotology	-	-	1.0
	General Dentistry ⁶	4.8	4.0	5.4
	Internal Medicine-EKLMC	34.5	38.5	38.5
	Internal Medicine-Dermatology	0.1	-	-
	Internal MD/Emergency MD	-	0.2	-
	OB/GYN-EKL	0.7	0.0	-
	Ophthalmology	2.0	2.0	2.0
	Ophthalmology-Retina	1.0	1.0	1.0
	Oral Surgery ⁶	4.0	6.7	6.0
	Orthopedics	3.0	3.5	4.0
	Otorhinolaryngology/ENT	8.4	9.7	9.0
	Plastic Surgery	0.3	-	-
	Psychiatry-OLOL	12.0	18.0	22.9
	Surgery	18.5	17.0	14.0
Surgery-Vascular	1.0	1.0	1.0	
Surgery-Vascular Surgery-Residency	0.5	1.0	2.0	
Baton Rouge Programs		126.0	138.0	145.8

Information provided by New Orleans School of Medicine

FTE count may fluctuate due to residents on maternity leave, repeating or late completion of a rotation and/or changes in rotation specialties throughout each program

FTEs represent those paid for the first month of the FY / AY only and over the course of the year, the FTEs will vary, although not a lot

FTE count represent LSUHSC New Orleans employee only; Residents from Tulane, Ochsner or the OLOL Pediatrics program would not be included in these numbers

⁶FTE count includes general dentistry and oral surgery residents in the medical school as part of their residency

LSU Health Public-Private Partnership Report Card FY 2015 - 4th Quarter

University Hospital and Clinics - Lafayette, Louisiana																
Measure	UMC Monthly Avg FY 12	UHC Monthly Avg FY June 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015		
Statistics	Total Adult/Pediatric Discharges	307.58	183	258	285	278	234	264	284	273	232	241	264	254	296	
	*Total Psychiatric Discharges	12.67														
	Total Discharges	320.25	183	258	285	278	234	264	284	273	232	241	264	254	296	
	Total observation days	109.63	115	72.65	52.67	64.5	62.92	39.17	57.67	51.25	55.25	68.83	45.79	31.96	34.96	
	ALOS - Adult/Pediatric	4.48	4.48	4.53	4.01	4.19	5.06	4.13	3.98	4.10	4.28	4.25	4.00	4.47	4.15	
	ALOS - Psychiatric	14.13														
	Total IP Discharge Days - Adult/Pediatric	1,378	842	1,169	1,151	1,194	1,185	1,091	1,129	1,118	992	1,025	1,068	1,136	1,229	
	Total IP Discharge Days - Psychiatric	179														
	Average Daily Census-Adult and Pedi	44.93	27.45	37.71	37.13	39.80	38.23	36.37	36.42	36.06	35.43	33.06	35.60	36.65	40.97	
	Average Daily Census - Psych	4.66														
	Outpatient Encounters	12,857	10,518	13,004	13,924	14,549	15,201	12,493	13,491	14,032	13,424	20,501	19,779	18,516	19,057	
	Outpatient Clinic Visits with EBM codes	7,899	6,060	6,600	7,322	7,607	8,246	6,370	6,870	7,717	7,184	11,267	11,510	11,175	12,131	
	ED Visits	3,247	2,694	3,234	3,475	3,505	3,293	3,223	3,448	3,335	3,002	3,227	3,280	3,175	3,632	
	Total # of free care individuals			N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of free care recipients			71	1,945	10,381	3,719	5,037	6,283	5,926	4,739	6,001	3,659	7,321	8,128	
# of free care approved applicants			935	918	938	1,130	1,214	995	990	820	735	595	558	761		
Percent Patient Mix by Service	% Patient Mix Inpatient (IP)															
	IP Free Care	21.39%	15.31%	19.41%	12.95%	52.91%	23.30%	23.72%	30.40%	26.82%	35.87%	41.77%	29.34%	34.63%	35.30%	
	IP Self Pay	18.76%	12.01%	44.49%	35.69%	-12.96%	16.59%	16.16%	21.69%	4.30%	5.52%	-18.25%	-0.12%	-1.51%	3.35%	
	IP Commercial	5.35%	8.29%	6.78%	10.52%	12.67%	11.62%	17.36%	9.64%	11.99%	10.09%	1.08%	13.67%	11.34%	10.65%	
	IP Commercial Medicaid (Bayou Health)	2.18%	13.86%	9.81%	8.52%	12.70%	8.55%	11.62%	7.50%	9.38%	14.59%	23.31%	31.06%	21.56%	21.53%	
	IP Medicaid	37.13%	28.11%	2.67%	6.41%	13.24%	15.36%	15.16%	12.50%	28.2%	12.15%	26.49%	7.24%	15.45%	9.79%	
	IP Medicare	14.14%	19.09%	16.84%	25.91%	21.44%	24.58%	15.98%	18.27%	19.22%	21.78%	25.60%	18.81%	18.53%	19.38%	
	% Patient Mix Psychiatry (Psych)															
	Psych Free Care	15.95%														
	Psych Self Pay	47.53%														
	Psych Commercial	2.20%														
	Psych Commercial Medicaid (Megellan)	0.00%														
	Psych Medicaid	32.04%														
	Psych Medicare	2.28%														
	% Patient Mix Outpatient (OP)															
	OP Free Care	44.15%	43.21%	8.62%	14.86%	53.33%	24.05%	26.84%	34.29%	30.72%	35.21%	31.09%	27.73%	31.70%	33.45%	
	OP Self Pay	8.49%	11.57%	14.34%	37.55%	-4.08%	23.55%	20.12%	12.66%	13.62%	9.67%	8.89%	16.37%	8.04%	6.22%	
	OP Commercial	6.93%	7.81%	4.31%	11.12%	14.40%	12.44%	13.63%	14.27%	14.52%	11.91%	18.43%	18.31%	20.06%	27.47%	
	OP Commercial Medicaid (Bayou Health)	3.47%	15.27%	63.97%	17.70%	15.79%	15.94%	14.66%	14.08%	15.33%	18.01%	17.08%	16.81%	17.51%	14.92%	
	OP Medicaid	19.02%	3.75%	1.29%	3.47%	3.48%	6.74%	5.14%	5.36%	6.15%	5.01%	6.15%	1.95%	6.51%	3.17%	
	OP Medicare	17.55%	17.84%	7.47%	15.30%	17.08%	17.28%	19.61%	19.34%	19.66%	20.19%	18.36%	18.83%	16.18%	14.77%	
	% Patient Mix Emergency Dept (ED)															
	ED Free Care	38.25%	34.72%	46.45%	45.88%	42.44%	41.76%	42.43%	41.75%	38.91%	39.76%	38.09%	40.20%	38.71%	39.71%	
	ED Self Pay	30.81%	39.03%	22.88%	22.60%	20.90%	20.57%	20.90%	20.56%	19.16%	19.59%	18.76%	19.80%	19.07%	19.56%	
	ED Commercial	5.67%	4.87%	8.46%	9.41%	11.13%	11.96%	10.24%	10.39%	11.09%	11.41%	11.91%	11.58%	11.85%	12.14%	
	ED Commercial Medicaid (Bayou Health)	2.71%	9.16%	9.42%	10.60%	11.18%	11.03%	10.85%	11.63%	12.71%	12.57%	16.54%	14.47%	15.31%	15.15%	
	ED Medicaid	12.74%	2.15%	1.51%	2.21%	2.99%	4.00%	4.06%	4.10%	6.89%	4.74%	3.85%	2.37%	4.55%	2.77%	
	ED Medicare	6.99%	7.82%	11.28%	9.30%	11.36%	10.67%	11.52%	11.57%	11.24%	11.93%	10.85%	11.58%	10.51%	10.67%	
	Offender Care	Offender Care														
		¹ Total # Inpatient Discharges	4	3	6	5	1	3	7	12	6	5	7	7	11	17
% of IP Days		1.06%	2.15%	2.10%	2.20%	0.10%	0.80%	3.80%	3.10%	1.30%	2.30%	1.60%	2.90%	3.70%	3.70%	
Total # OP Encounters		49	55	76	63	70	102	78	81	77	76	115	129	108	98	
% of OP Encounters		0.38%	0.54%	0.58%	0.45%	0.48%	0.67%	0.62%	0.60%	0.55%	0.57%	0.56%	0.65%	0.58%	0.51%	
ED Encounters		91	62	77	79	66	101	44	51	50	40	61	54	67	76	
% of ED Visits		2.79%	2.25%	2.10%	2.20%	1.80%	3.00%	1.30%	1.40%	1.50%	1.30%	1.80%	1.60%	2.00%	2.10%	
² # Telemed visits																
% of Telemed visits																
CEA Core Clinical Services	HIV Care															
	# HIV Outpatient Clinic visits	312	248	249	251	296	404	310	234	292	326	308	260	347	346	
	Cancer Care															
	# Oncology Infusion visits	129	160	363	322	550	629	526	325	198	276	317	305	292	313	
	Outpatient Pharmacy Assistance															
	Total # prescriptions filled	7,043	6,095	5,662	5,577	5,233	5,508	4,601	5,491	5,197	4,789	5,417	5,272	5,018	5,393	
	# Patient Assistance Prescriptions filled	3,269	2,218	1,909	1,875	1,738	1,820	1,454	1,626	1,623	1,363	1,429	1,466	1,308	1,386	
	⁴ # HIV prescriptions filled	263	N/A	155	131	180	158	133	160	118	104	104	117	116	134	
	# Offender prescriptions	N/A	N/A	N/A	N/A	N/A	99	103	97	136	126	87	101	93	106	
	# Other prescriptions	3,511	3,869	3,598	3,571	3,315	3,431	2,911	3,608	3,320	3,196	3,797	3,588	3,501	3,767	
Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y		
Avg wait time on prescription in minutes	60	28.75	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20		

*Indicates core services

¹Offender admits were used in place of discharges for baseline

²Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

⁴# HIV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for FY12 and FY14; Data provided by UHC for FY15 and after

Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card
FY 2015 - 4th Quarter**

University Hospital and Clinics - Lafayette, Louisiana			
Footnotes	Comments		Date Completed
	4/15 Free Care \$6,228,079. Swings from Self Pay into other payors for the month. It is best to review the payor mix YTD, but we are reporting Monthly amounts which will show the swings.		
	5/15 Free Care \$7,310,057. Swings from Self Pay into other payors for the month. It is best to review the payor mix YTD, but we are reporting Monthly amounts which will show the swings.		
	6/15 Free Care \$8,776,084.		
Operations Milestones	Accomplishment	Impact	Date Completed
Medical Equipment Investments			
Technology Investments			

**LSU Health Public-Private Partnership Report Card
FY 2015 - 4th Quarter**

Graduate Medical Education Resident FTEs by Program Specialty				
University Hospital and Clinics Lafayette Based Programs				
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs
FY14 includes HCSD/University Medical Center and University Hospital & Clinics, and Lafayette General Medical Center; FY15 & FY16 includes University Hospitals & Clinics and Lafayette General Medical Center	Anesthesiology	0.5	0.3	-
	Internal Medicine-Cardiology	1.0	1.0	1.0
	OB/GYN	5.0	5.0	4.8
	OB/GYN Fellows	0.1	-	0.1
	Ophthalmology	5.0	4.0	3.1
	Ophthalmology-Retina	1.0	1.0	1.0
	Orthopedics	2.0	2.0	2.0
	Otorhinolaryngology/ENT	4.8	5.4	3.0
	Surgery	8.7	9.0	9.0
	UMC-Family Medicine	23.2	24.3	26.9
	UMC-Family Medicine-Geriatrics	0.1	1.0	2.0
	UMC-Internal Medicine	26.1	26.8	28.8
Lafayette Programs		77.5	79.8	81.7

Information provided by New Orleans School of Medicine

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FTEs represent those paid for the first month of the FY / AY only and over the course of the year, the FTEs will vary, although not a lot

FTE count represent LSUHSC New Orleans employee only; Residents from Tulane, Ochsner or the OLOL Pediatrics program would not be included in these numbers

LSU Health Public-Private Partnership Report Card FY 2015 - 4th Quarter

Leonard J. Chabert Medical Center - Houma, Louisiana

Measure	LJC Monthly Avg FY 12	LJC Monthly Avg FYE June 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015
Statistics														
Total Adult/Pediatric Discharges	302	223	346	356	309	353	343	326	383	320	372	365	356	331
*Total Psychiatric Discharges	79	84	74	84	81	94	63	103	97	78	93	94	94	99
Total Discharges	381	306	420	440	390	447	406	429	480	398	465	459	450	430
Total observation days	152	128	122.42	139.29	126.42	145.96	120.25	65.71	55.67	154.83	98.95	97.54	141.25	180.00
ALOS - Adult/Pediatric	4.11	4.19	4.60	4.80	4.70	4.70	4.36	2.72	2.74	2.98	2.71	2.55	3.61	3.64
ALOS - Psychiatric	8.88	6.99	7.40	7.30	7.10	6.90	4.80	7.01	7.12	7.03	7.17	6.88	6.63	6.82
Total IP Discharge Days - Adult/Pediatric	1,241	934	346	356	309	353	343	886	1,048	955	1,007	932	1,000	892
Total IP Discharge Days - Psychiatric	700	584	76	84	81	94	63	722	691	548	667	647	623	675
Average Daily Census-Adult and Pedi	41.03	30	30.50	32.70	28.30	33.40	33.20	22.81	31.71	25.25	24.77	26.93	32.00	23.61
Average Daily Census - Psych	22.97	19	18.20	20.20	19.20	19.50	18.80	17.61	21.65	16.43	18.65	20.73	21.29	21.67
Outpatient Encounters	13,779	14,448	7,846	10,653	12,942	12,373	12,145	11,290	11,533	10,861	13,088	13,728	11,515	12,973
Outpatient Clinic Visits with E&M codes	7,948	8,556	5,761	9,176	10,216	10,712	8,625	9,533	10,104	9,342	10,875	10,090	9,200	9,688
*ED Visits	2,726	2,135	2,085	1,865	2,893	2,954	2,843	2,552	2,849	2,421	2,956	2,719	2,448	2,555
Total # of free care individuals														
# of free care recipients			4,849	8,021	9,922				5,058	4,585	5,068			
# of free care approved applicants														
% Patient Mix Inpatient (IP)														
IP Free Care	19.56%	13.92%							30.12%	30.01%	17.46%	18.62%	15.01%	19.94%
IP Self Pay	6.54%	10.55%	37.89%	33.51%	30.93%	31.94%	37.80%	37.92%	4.58%	7.45%	11.33%	8.87%	8.12%	9.16%
IP Commercial	6.43%	9.07%	9.60%	10.83%	2.84%	8.49%	6.54%	7.18%	5.64%	4.84%	7.75%	6.08%	8.81%	11.41%
IP Commercial Medicaid (Bayou Health)	3.08%	15.35%							24.24%	20.97%	20.90%	23.42%	23.23%	18.82%
IP Medicaid	43.64%	24.41%	27.90%	29.20%	41.18%	34.79%	31.00%	32.70%	10.04%	9.98%	14.70%	10.96%	16.74%	16.01%
IP Medicare	19.47%	25.45%	24.61%	26.46%	25.05%	24.79%	24.66%	22.20%	24.66%	26.17%	25.69%	32.06%	28.10%	24.68%
% Patient Mix Psychiatry (Psych)														
Psych Free Care	22.23%	10.96%							33.33%	42.21%	25.00%	24.17%	25.48%	20.76%
Psych Self Pay	19.56%	30.11%							3.57%	7.53%	17.64%	19.52%	16.85%	14.52%
Psych Commercial	7.58%	4.60%							6.70%	3.15%	9.97%	9.99%	7.38%	16.62%
Psych Commercial Medicaid (Magellan)	10.03%	21.89%							31.99%	20.84%	22.70%	24.58%	24.01%	23.02%
Psych Medicaid	24.99%	14.56%							2.98%	7.88%	4.91%	3.18%	1.33%	4.55%
Psych Medicare	15.57%	17.76%							21.43%	19.61%	17.64%	18.61%	25.01%	21.36%
% Patient Mix Outpatient (OP)														
OP Free Care	41.12%	36.15%							27.22%	28.72%	16.89%	20.54%	20.05%	23.84%
OP Self Pay	8.89%	11.84%	40.37%	43.79%	36.32%	46.77%	51.18%	45.44%	6.08%	9.16%	12.91%	13.70%	16.44%	13.08%
OP Commercial	8.52%	9.82%	15.44%	12.70%	19.49%	11.13%	10.45%	11.06%	5.66%	4.91%	8.31%	11.57%	11.18%	10.75%
OP Commercial Medicaid (Bayou Health)	3.92%	15.53%							9.53%	8.37%	13.85%	21.28%	18.79%	20.55%
OP Medicaid	17.09%	3.84%	18.47%	17.35%	23.83%	19.16%	17.06%	21.52%	24.18%	22.44%	20.95%	3.01%	4.64%	4.33%
OP Medicare	20.15%	22.68%	25.72%	26.16%	20.36%	22.94%	21.32%	21.98%	24.72%	26.12%	25.20%	29.90%	28.91%	27.47%
% Patient Mix Emergency Dept (ED)														
ED Free Care	38.22%	28.24%							53.60%	51.34%	39.82%	53.77%	41.88%	45.12%
ED Self Pay	26.40%	34.63%							3.72%	4.71%	13.43%	3.40%	10.45%	9.27%
ED Commercial	7.41%	8.28%							10.60%	11.65%	12.11%	10.29%	14.10%	12.84%
ED Commercial Medicaid (Bayou Health)	2.63%	12.13%							15.76%	17.39%	19.25%	17.97%	16.28%	16.68%
ED Medicaid	14.48%	4.17%							3.58%	3.10%	2.13%	1.50%	2.65%	2.71%
ED Medicare	8.65%	10.38%							11.30%	11.11%	12.45%	13.11%	14.66%	13.41%
Offender Care														
¹ Total # Inpatient Discharges	5	4	4	3	5	7	3	2	6	3	4	4	3	8
% of IP Days	1.29%	1.25%	0.89%	0.22%	0.66%	1.07%	0.89%	0.14%	0.36%	0.22%	0.27%	0.28%	0.18%	0.57%
Total # OP Encounters	42	21	26	25	14	21	21	25	20	23	19	19	30	41
% of OP Encounters	0.30%	0.14%	0.33%	0.23%	0.11%	0.17%	0.17%	0.22%	0.17%	0.21%	0.15%	0.14%	0.26%	0.32%
ED Encounters	60	46	81	67	78	70	51	75	99	60	50	50	77	82
% of ED Visits	2.21%	2.16%	3.88%	3.59%	2.70%	2.37%	1.79%	2.94%	3.47%	2.48%	1.69%	1.84%	3.15%	3.21%
² # Telemed visits														
% of Telemed visits														
*CEA Core Clinical Services														
HIV Care														
³ # HIV Clinic visits	144	120	88	73	67	78	74	55	89	81	89	77	65	96
Cancer Care														
# Oncology Infusion visits	132	134	268	308	348	333	347	370	383	305	365	399	359	332
Outpatient Pharmacy Assistance														
Total # prescriptions filled	4,319	4,584	4,708	4,650	4,934	5,098	4,213	4,934	5,014	4,683	5,075	4,665	4,464	4,867
# Patient Assistance Prescriptions filled	887	360	230	271	269	272	195	175	200	187	177	164	174	179
⁴ # HIV prescriptions filled	108	N/A	0	1	3	3	N/A	4	0	0	0	0	0	0
# Offender prescriptions	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
# Other prescriptions	3,324	4,224	4,478	4,378	4,662	4,823	4,018	4,755	4,814	4,496	4,898	4,501	4,290	4,688
Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Avg wait time on prescription in minutes	60	34	30	20	30	30	30	30	30	30	20	30	25	30

¹Indicates core services

²Offender admits were used in place of discharges for baseline

³Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

⁴# HIV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014; LJC is not currently participating in the LA ADAP.

⁵LJC only-HIV clinic visits based on clinic visits with an HIV principle diagnosis code

Data provided by LSU HCSF for FY12 and FY14; Data provided by LJC for FY15 and after

Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card
FY 2015 - 4th Quarter**

Leonard J. Chabert Medical Center - Houma, Louisiana			
Footnotes	Comments		Date completed
Operations Milestones	Accomplishment	Impact	Date completed
Medical Equipment Investments			
Technology Investments			

**LSU Health Public-Private Partnership Report Card
FY 2015 - 4th Quarter**

Graduate Medical Education Resident FTEs by Program Specialty				
Leonard J. Chabert Houma Based Programs				
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs
FY14 includes HCSD/Leonard J. Chabert Medical Center; FY15 & FY16 includes Ochsner/Leonard J. Chabert Medical Center only	Family Medicine	2.1	2.7	2.0
	Internal MD/Emergency MD	0.7	-	-
	Ophthalmology	3.0	3.0	3.0
	Phys Med & Rehab	2.0	2.0	2.0
Houma Programs		7.8	7.7	7.0

Information provided by New Orleans School of Medicine

FTE count may fluctuate due to residents on maternity leave, repeating or late completion of a rotation and/or changes in rotation specialties throughout each program

FTEs represent those paid for the first month of the FY / AY only and over the course of the year, the FTEs will vary, although not a lot

FTE count represent LSUHSC New Orleans employee only; Residents from Tulane, Ochsner or the OLOL Pediatrics program would not be included in these numbers

LSU Health Public-Private Partnership Report Card

FY 2015 - 4th Quarter

University Medical Center New Orleans - New Orleans, Louisiana

Measure	ILH Monthly Avg FY12	ILH Monthly Avg FY12 June 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015
Statistics														
Total Adult/Pediatric Discharges	861	712	825	784	760	775	699	810	781	692	780	803	784	707
*Total Psychiatric Discharges	106	105	130	104	120	138	110	144	105	121	152	127	126	126
Total Discharges	966	817	955	888	880	913	809	954	886	813	932	930	910	833
Total observation days	251	380	333	352	307	317	369	377	387	346	378	484	465	440
ALOS - Adult/Pediatric	5.31	5.94	5.76	5.90	5.64	5.51	6.14	5.32	5.45	6.38	6.23	5.14	5.50	5.55
ALOS - Psychiatric	10.09	10.06	8.89	11.16	9.38	8.32	9.98	7.51	11.10	8.53	7.52	8.81	9.20	9.10
Total IP Discharge Days - Adult/Pediatric	4,568	4,226	4,752	4,628	4,285	4,274	4,291	4,311	4,260	4,413	4,859	4,126	4,314	3,922
Total IP Discharge Days - Psychiatric	1,065	1,053	1,156	1,161	1,126	1,148	1,098	1,081	1,166	1,032	1,143	1,119	1,159	1,147
Average Daily Census-Adult and Pedi	149.61	139	153.29	149.29	142.83	137.87	143.03	139.06	137.42	157.61	156.74	138	139	131
Average Daily Census - Psych	34.25	35.00	37.29	37.45	37.53	37.03	36.60	34.87	37.61	36.86	36.87	37	37	38
Outpatient Encounters	20,311	24,581	20,495	19,110	20,816	20,478	18,259	17,706	18,574	17,301	19,655	20,343	19,127	19,812
Outpatient Clinic Visits with E&M codes	12,536	11,161	12,891	11,523	13,088	12,414	11,313	10,682	11,198	10,460	11,718	12,247	11,640	11,973
ED Visits	3,953	5,572	4,823	4,946	4,753	4,499	4,149	4,233	4,489	3,967	4,489	4,366	4,635	4,476
Total # of free care individuals		5,985	7,046	7,175	7,302	7,400	7,797	7,427	7,652	7,665	7,473	7,393	7,079	7,275
# of free care recipients		2,752	3,634	4,013	4,618	4,618	5,115	4,662	4,991	4,425	4,706	4,529	4,368	5,172
# of free care approved applicants		856	1,136	1,143	1,279	1,230	1,014	903	1,145	933	1,025	1,011	880	961
% Patient Mix Inpatient (IP)														
IP Free Care	8.52%	13.63%	10.04%	8.36%	11.93%	14.48%	12.54%	12.48%	11.15%	11.85%	14.84%	14.12%	7.19%	8.69%
IP Self Pay	17.18%	9.84%	0.00%	4.00%	17.48%	11.30%	10.67%	12.36%	-0.61%	9.65%	7.88%	9.71%	12.33%	11.55%
IP Commercial	9.67%	10.10%	23.02%	43.97%	11.39%	-14.01%	0.02%	8.77%	4.13%	10.17%	9.84%	11.07%	14.23%	11.58%
IP Commercial Medicaid (Bayou Health)	4.62%	14.59%	17.05%	12.81%	13.19%	14.90%	16.94%	13.41%	13.92%	16.13%	26.26%	42.95%	24.25%	22.39%
IP Medicaid	47.19%	37.55%	41.35%	23.14%	31.55%	58.77%	39.57%	38.27%	52.42%	35.37%	23.34%	9.88%	25.01%	29.42%
IP Medicare	9.14%	14.29%	8.54%	7.71%	14.47%	14.55%	20.25%	14.71%	18.99%	16.81%	17.84%	12.28%	16.99%	16.37%
% Patient Mix Psychiatry (Psych)														
Psych Free Care	3.95%	9.81%	5.10%	0.09%	-0.44%	3.05%	2.82%	4.07%	4.46%	0.97%	0.96%	6.86%	-0.69%	1.48%
Psych Self Pay	29.39%	23.13%	31.23%	18.78%	28.15%	26.66%	46.63%	27.01%	20.24%	30.81%	25.90%	22.62%	20.19%	30.86%
Psych Commercial	4.06%	1.92%	5.80%	4.57%	3.82%	4.36%	-2.82%	3.05%	0.94%	0.39%	8.92%	1.96%	3.11%	6.45%
Psych Commercial Medicaid (Megellan)	9.81%	39.88%	49.22%	48.84%	35.08%	42.94%	41.26%	44.68%	57.38%	41.47%	36.48%	52.27%	45.82%	31.04%
Psych Medicaid	35.97%	6.38%	4.58%	5.00%	18.21%	-7.75%	-12.93%	-5.27%	-0.17%	-5.62%	8.05%	-4.01%	14.24%	13.95%
Psych Medicare	16.41%	18.87%	4.07%	22.74%	15.19%	30.75%	25.05%	26.46%	17.15%	31.98%	19.69%	20.30%	17.34%	16.22%
% Patient Mix Outpatient (OP)														
OP Free Care	26.12%	52.22%	47.79%	47.65%	41.18%	41.00%	40.86%	41.91%	40.55%	39.86%	39.07%	37.81%	37.86%	38.10%
OP Self Pay	15.25%	8.79%	9.43%	8.61%	12.78%	13.45%	12.83%	12.19%	16.45%	16.82%	16.12%	16.12%	16.02%	15.59%
OP Commercial	4.70%	6.02%	8.04%	7.72%	8.37%	7.61%	7.45%	7.22%	7.42%	7.77%	7.98%	8.51%	8.84%	9.01%
OP Commercial Medicaid (Bayou Health)	5.27%	14.03%	14.40%	14.26%	15.18%	15.53%	16.20%	15.55%	14.67%	15.96%	16.72%	17.30%	17.69%	17.46%
OP Medicaid	37.85%	5.95%	8.06%	8.48%	8.57%	8.26%	8.49%	8.66%	7.41%	6.45%	7.04%	6.93%	6.40%	6.59%
OP Medicare	9.63%	13.00%	12.29%	13.28%	13.92%	14.14%	14.16%	14.47%	13.50%	13.14%	12.83%	13.33%	13.20%	13.24%
% Patient Mix Emergency Dept (ED)														
ED Free Care	12.75%	33.24%	31.30%	32.63%	22.85%	21.37%	20.20%	20.87%	20.78%	18.39%	19.55%	19.74%	18.50%	19.26%
ED Self Pay	38.13%	32.65%	31.28%	28.58%	39.61%	40.59%	41.54%	41.84%	41.69%	42.66%	42.09%	41.41%	42.44%	41.31%
ED Commercial	5.34%	9.28%	10.73%	10.71%	10.97%	11.44%	10.89%	9.58%	10.41%	11.07%	11.23%	11.73%	12.64%	12.34%
ED Commercial Medicaid (Bayou Health)	4.47%	12.03%	12.11%	13.45%	13.22%	13.76%	12.75%	13.98%	12.98%	13.20%	13.46%	14.70%	15.03%	14.01%
ED Medicaid	26.89%	3.87%	4.56%	4.80%	4.17%	3.85%	5.25%	4.27%	4.83%	4.64%	3.74%	3.55%	3.21%	3.78%
ED Medicare	6.22%	8.92%	10.01%	9.81%	9.18%	8.99%	9.38%	9.45%	9.30%	10.03%	9.94%	8.87%	8.19%	9.30%
Offender Care														
*Total # Inpatient Discharges	31	20	24	21	19	16	17	22	16	26	21	20	23	19
% of IP Days	4.08%	1.53%	1.07%	0.35%	1.64%	2.97%	-0.65%	0.59%	-0.63%	1.36%	0.57%	0.70%	0.42%	1.20%
Total # OP Encounters	239	286	461	377	519	497	420	450	428	386	478	531	512	549
% of OP Encounters	1.17%	1.50%	1.62%	1.74%	1.95%	2.25%	1.97%	2.52%	2.43%	2.30%	2.54%	2.30%	2.23%	2.43%
ED Encounters	245	223	275	276	278	289	226	216	230	198	248	227	258	225
% of ED Visits	6.19%	4.53%	5.13%	5.19%	5.31%	5.82%	5.01%	4.75%	4.71%	4.57%	5.07%	4.79%	5.24%	4.71%
# Telemed visits	325	141	173	181	168	172	213	185	176	166	195	170	159	167
% of Telemed visits	1.60%	49.36%	37.53%	48.01%	32.37%	34.61%	50.71%	41.11%	41.12%	43.01%	40.79%	32.02%	31.05%	30.42%
HIV Care														
# HIV Outpatient Clinic visits	502	1057	1,280	1,077	1,192	1,225	1,117	1,091	1,140	1,073	1,117	1,164	976	1,136
Cancer Care														
# Oncology Infusion visits	323	447	436	384	356	425	365	354	346	345	441	436	393	383
Trauma Care														
Level I Trauma Center (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Outpatient Pharmacy Assistance														
Total # prescriptions filled	8,765	5,533	4,788	4,482	4,874	4,986	4,109	5,006	4,752	4,302	4,746	4,399	4,372	4,485
# Patient Assistance Prescriptions filled	5,140	2,624	1,902	1,780	1,860	1,973	1,560	1,829	1,831	1,619	1,740	1,429	1,488	1,481
# HIV prescriptions filled	1,790	1	0	0	0	0	0	0	0	0	0	0	0	0
# Offender prescriptions	205	466	322	253	497	361	320	562	384	328	393	343	361	365
# Other prescriptions	1,630	2,443	2,564	2,449	2,517	2,652	2,229	2,615	2,537	2,355	2,613	2,627	2,523	2,639
Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Avg wait time on prescription in minutes	90	27	25	25	25	20	20	20	20	20	20	20	20	20

*Indicates core services

¹Offender admits were used in place of discharges for baseline

²Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

⁴# HIV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for FY12; Data provided by UMCNO (previously ILH) for FY14 and after

Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card
FY 2015 - 4th Quarter**

University Medical Center New Orleans - New Orleans, Louisiana			
Footnotes	Comments		Date completed
	Outpatient Encounters were calculated using charges and includes the count of ER visits and LWBS charges. The baseline is calculated based upon patient encounters and excludes ED visits and LWBS patients. Updated the measures and definition to exclude ED visits, admits, and LWBS encounters.		6/30/15
	ED Visits were calculated as ER level visit charges including LWBS charges and ED outpatients admitted to the inpatient areas. The baseline is calculated using ER level visits only excluding LWBS and patients admitted as inpatients. Updated measures and definitions to exclude ED admits and LWBS encounters.		6/30/15
	IP, OP, ED, and Psych Payer Mix percentages were calculated using patient revenues, whereas the baseline is calculated using inpatient days or visits. Updated measures and definitions so that IP & Psych are a percentage of inpatient days, and OP and ED are a percentage of visits.		6/30/15
	The decrease in OP and ED Free Care percentages in the Patient Mix is due to a shift from Self-Pay to Managed Medicaid.		7/1/15
Operations Milestones	Accomplishment	Impact	Date completed
	Expanded Clinic Services: Added additional 1/2 day per week for Neurosurgery	Improved Access to Care	4/1/15
	Implemented transport module in EPIC	Improves tracking and monitoring of patient flow throughout the hospital	4/1/15
	Began Scheduling ambulatory care visits at the time of ED Discharge as needed	More timely access to care	5/1/15
Capital Investments			
7,058,922.00	UMCNO Facilities Equipment, Mesh Project, Lawson Interface, Dell 550 - Sheet Paper Tray, Cisco Unified Computing System, Ambulatory Care Building, Hyperbaric Chambers, GE PACS, Identity Management and Antivirus Software, Medtronic Neup Surgery Navigation System, Automated Line, Lab Analyzers for Automated line, Overhead Paging System, Mediware System, HIM High Speed Scanners, Temperature Monitor Sensors, GE CVUS Image Vault Upgrade, iSTAT Instrument w/Docking Station, Radiology Oncology Wedge Set, Enterprise Backup Software, & DAS - Cellular Service Enhancement	UMC IT / Facilities	2015
426,313.00	Intralock ITL9700A Key Machine, Interpercussive Ventilator (IPV), Radiology Workstation Monitor, Kitchen Steamer, 2-Way Motorola Radios, Clean Booth Work Facilities, Pro Analyzer, Neuro Opmi Pentero Microscope, Urology Transducer, Neonatal MRI Ventilator, Power Procedure Chair, Roche Ultra Benchmark Stainer, & Emma Chair	ILH Replacements	2015
\$ 7,485,235.00	Capital Investments are through August 2015		

**LSU Health Public-Private Partnership Report Card
FY 2015 - 4th Quarter**

Graduate Medical Education Resident FTEs by Program Specialty				
LCMC Health New Orleans Based Programs				
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs
	Anesthesiology	6.3	7.0	9.0
	Child Neurology	0.6	-	1.0
	Dermatology	4.0	3.4	4.0
	Emergency Medicine-Hyperbaric	2.0	1.0	3.0
	Emergency Medicine	35.3	35.6	37.4
	ENT-Neurotology	-	1.0	0.2
	Family Medicine	1.0	0.7	1.0
	General Dentistry ⁶	5.8	-	6.2
	LSU PM&R/Pain Medicine	0.5	0.5	0.5
	Internal Medicine-Baton Rouge (EKL)	-	-	1.0
	Internal MD/Emergency MD	5.4	5.4	6.5
	Internal Medicine	25.2	24.9	21.2
	Internal Medicine-Cardiology Interventional	1.0	1.0	1.0
	Internal Medicine-Endocrine	1.9	1.9	1.9
	Internal Medicine-GI	2.4	2.2	3.3
	Internal Medicine-Hematology/Oncology	5.1	5.2	5.2
	Internal Medicine Infectious Disease	3.3	3.0	2.1
	Internal medicine-Nephrology	1.6	1.9	2.0
	Internal Medicine-Pulmonary/CRIT	5.1	5.0	5.0
	Internal Medicine-Rheumatology	3.0	4.0	3.8
	Internal Medicine-Cardiology	6.1	6.1	6.1
	Internal Medicine-Dermatology	0.3	0.7	1.0
	Internal Medicine-Geriatrics	-	1.0	2.0
	Internal Medicine-Pediatrics	8.1	6.2	7.1
	Neurology	8.2	6.6	8.0
	Neurology Fellows	3.3	2.0	2.0
	Neurosurgery	5.2	3.0	6.0
	OB/GYN	8.9	8.7	8.4
	OB/GYN Fellows	0.2	0.3	0.7
	Ophthalmology	4.7	4.7	4.3
	Ophthalmology-Retina	1.0	1.0	1.0
	Oral Surgery ⁶	19.8	8.0	22.0
	Orthopedics	7.5	7.5	7.3
	Otorhinolaryngology/ENT	1.8	2.0	3.0
	Pathology	7.5	9.5	10.0
	Pediatrics	-	0.2	-
	Pediatrics-A/I	0.4	0.4	0.4
	Pediatrics/Emergency Medicine	-	0.5	2.5
	Phys Med & Rehab	3.9	3.9	3.8
	Plastic Surgery	2.0	3.0	3.0
	Plastic Surgery-Integrated	-	3.3	4.0
	Psychiatry	21.2	24.0	21.2
	Psychosomatic Medicine	-	1.0	1.0
	Psychiatry - OLOL	-	-	0.1
	Radiology	9.7	10.1	9.0
	Surgery ⁷	13.0	18.9	20.0
	Surgery-Trauma Critical	2.0	2.0	2.0
	Surgery-Vascular Surgery Residency	1.2	2.7	4.0
	Urology-Female Pelvic Reconstruction Fellowship	0.1	-	-
	Radiology-Women's & Breast Imaging	0.5	1.0	1.0
	New Orleans Programs	246.1	242.0	276.2

FY14 and FY15 includes HCSD/MCLNO, LSUHSC department accounts, and LA Children's Medical Center; FY16 includes LSUHSC department accounts and LA Children's Medical Center

Information provided by New Orleans School of Medicine

FTE count may fluctuate due to residents on maternity leave, repeating or late completion of a rotation and/or changes in rotation specialties throughout each program

FTEs represent those paid for the first month of the FY / AY only and over the course of the year, the FTEs will vary, although not a lot

FTE count represent LSUHSC New Orleans employee only; Residents from Tulane, Ochsner or the OLOL Pediatrics program would not be included in these numbers

LCMC Health includes resident programs at UMC New Orleans, Touro, and Children's Hospital New Orleans

⁶FTE count include general dentistry and oral surgery residents in the medical school as part of their residency

⁷ILH includes 4.3 surgery residents in labs

LSU Health Public-Private Partnership Report Card

FY 2015 - 4th Quarter

Moss Memorial Health Clinic - Lake Charles, Louisiana															
Measure	WOM Monthly Avg FY 12	MMHC Monthly Avg FY June 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015	
Statistics	Total Adult/Pediatric Discharges	80	368	405	399	375	437	382	423	367	378	357	339	385	355
	*Total Psychiatric Discharges	18	78	71	68	75	92	71	70	72	69	76	77	90	94
	Total Discharges	98	446	476	467	450	529	453	493	439	447	433	416	475	449
	Total observation days	21	70	122	103.2	122.7	123.8	107.1	96.5	104	112	119.5	144.3	100.3	104.4
	ALOS - Adult/Pediatric	4.06	4.75	4.53	4.32	4.22	4.56	5.03	4.66	5.05	5.00	5.04	5.28	4.59	4.83
	ALOS - Psychiatric	14.59	7.24	6.99	7.31	6.93	6.85	7.37	7.07	10.60	7.04	7.95	7.65	7.82	7.77
	Total IP Discharge Days - Adult/Pediatric	324	1,751	1,835	1,725	1,583	1,991	1,922	1,973	1,853	1,890	1,798	1,789	1,768	1,713
	Total IP Discharge Days - Psychiatric	266	560	496	497	520	630	523	495	763	486	604	589	704	730
	Average Daily Census-Adult and Pedi	10.78	58	56	53	61	63	58	63	65	63	56	63	58	63
	Average Daily Census - Psych	8.21	18	16	16	18	19	18	18	22	18	21	21	25	23
	Outpatient Encounters	7,128	7,983	9,130	8,782	9,021	9,694	7,674	8,342	9,154	8,461	9,703	9,275	8,097	8,827
	Outpatient Clinic Visits with E&M codes	3,907	5,402	6,133	6,145	6,208	6,597	5,139	5,647	6,302	5,710	6,637	6,431	5,611	5,951
	*ED Visits	1,982	2,702	3,087	3,199	3,319	3,304	3,133	3,501	3,582	3,125	3,569	3,559	3,481	3,623
	Total # of free care individuals														
	# of free care recipients			2,787	2,780	2,811	2,856	2,430	2,507	2,598	2,533	2,716	2,634	2,424	2,544
	# of free care approved applicants														
	Percent Patient Mix by Service	% Patient Mix Inpatient (IP)													
IP Free Care		42.55%	11.07%	5.75%	8.46%	14.91%	23.96%	15.45%	17.64%	20.35%	19.15%	18.63%	16.60%	18.83%	24.81%
IP Self Pay		11.28%	9.05%	24.76%	17.62%	20.03%	7.28%	8.01%	11.61%	10.42%	8.10%	7.01%	5.65%	6.90%	6.42%
IP Commercial		4.60%	7.25%	3.92%	11.13%	5.18%	9.24%	7.39%	8.01%	8.90%	10.74%	8.40%	13.19%	12.27%	10.68%
IP Commercial Medicaid (Bayou Health)		0.57%	39.48%	41.62%	33.68%	36.01%	39.78%	50.36%	45.67%	34.27%	41.11%	46.38%	44.89%	35.97%	38.06%
IP Medicaid		25.83%	18.07%	9.13%	13.45%	9.85%	4.87%	3.17%	2.84%	6.04%	4.39%	2.96%	2.21%	1.10%	4.85%
IP Medicare		14.18%	15.09%	14.82%	15.65%	14.02%	14.87%	15.61%	14.24%	20.02%	16.51%	16.63%	13.81%	20.76%	15.18%
% Patient Mix Psychiatry (Psych)															
Psych Free Care		24.08%	8.73%	5.63%	13.24%	12.31%	13.33%	16.63%	8.89%	14.55%	16.26%	8.77%	11.88%	18.90%	7.95%
Psych Self Pay		35.11%	20.71%	30.99%	29.41%	25.58%	21.90%	15.30%	31.72%	27.79%	22.84%	23.18%	21.22%	18.60%	39.45%
Psych Commercial		2.72%	5.41%	1.41%	4.41%	0.00%	1.93%	1.91%	1.62%	2.62%	4.73%	1.16%	4.58%	2.60%	1.64%
Psych Commercial Medicaid (Megehan)		0.00%	55.08%	47.89%	45.59%	54.23%	52.54%	58.89%	45.66%	40.89%	52.47%	57.78%	53.14%	51.10%	37.26%
Psych Medicaid		32.32%	0.00%	4.23%	0.00%	1.15%	0.00%	2.22%	2.49%	0.00%	0.00%	0.00%	2.21%	1.10%	1.37%
Psych Medicare		5.76%	7.58%	9.86%	7.35%	6.73%	10.79%	7.27%	9.90%	11.66%	3.70%	9.11%	6.96%	7.70%	12.33%
% Patient Mix Outpatient (OP)															
OP Free Care		49.54%	50.97%	46.44%	47.10%	46.63%	45.96%	44.93%	44.23%	44.84%	47.82%	48.58%	43.62%	43.04%	43.52%
OP Self Pay		11.78%	12.25%	13.37%	13.21%	13.21%	13.84%	13.86%	13.79%	13.86%	13.21%	9.52%	13.90%	11.98%	11.04%
OP Commercial		6.01%	7.69%	11.20%	11.03%	11.60%	11.35%	11.31%	11.36%	12.66%	12.29%	13.11%	13.58%	14.88%	13.15%
OP Commercial Medicaid (Bayou Health)		0.74%	9.80%	10.15%	10.52%	9.99%	10.81%	10.21%	11.36%	10.21%	10.61%	11.38%	11.57%	11.89%	12.99%
OP Medicaid		14.05%	2.11%	1.20%	1.27%	0.95%	1.34%	0.89%	1.25%	1.25%	0.44%	0.54%	0.53%	0.77%	0.56%
OP Medicare		17.28%	17.13%	17.64%	17.15%	17.61%	16.70%	17.76%	18.00%	17.18%	18.48%	16.87%	17.72%	17.44%	18.74%
% Patient Mix Emergency Dept (ED)															
ED Free Care		45.53%	17.90%	14.80%	17.32%	14.91%	15.90%	14.59%	16.25%	15.30%	15.62%	14.40%	15.82%	15.54%	17.83%
ED Self Pay		28.89%	31.00%	38.00%	36.07%	32.50%	35.17%	32.53%	32.02%	30.14%	32.04%	33.06%	32.54%	32.49%	34.39%
ED Commercial		4.75%	5.22%	5.50%	5.94%	5.88%	6.60%	5.90%	6.66%	6.78%	8.03%	8.29%	7.95%	9.05%	8.23%
ED Commercial Medicaid (Bayou Health)		0.64%	32.51%	28.60%	30.35%	33.53%	32.32%	33.64%	34.02%	33.47%	35.68%	34.97%	34.36%	33.04%	30.03%
ED Medicaid		9.42%	6.09%	3.80%	2.78%	3.71%	2.63%	2.55%	2.74%	3.10%	2.02%	1.91%	1.99%	2.10%	1.44%
ED Medicare	6.84%	7.28%	9.00%	7.53%	7.41%	7.57%	8.14%	7.80%	8.54%	8.51%	7.37%	7.33%	7.79%	8.09%	
Offender Care	Offender Care														
	¹ Total # Inpatient Discharges	1	2	0	1	1	4	2	0	1	1	3	0	4	1
	% of IP Days	0.99%	0.16%	0.00%	0.04%	0.04%	0.28%	0.12%	0.00%	0.15%	0.20%	0.21%	0.00%	0.29%	0.22%
	Total # OP Encounters	43	88	101	97	82	104	77	106	107	90	80	45	51	50
	% of OP Encounters	0.60%	0.14%	0.41%	0.41%	0.34%	0.40%	0.37%	0.46%	0.53%	0.45%	0.35%	0.20%	0.25%	0.24%
	ED Encounters	78	28	14	33	23	29	17	24	17	20	29	26	32	36
	% of ED Visits	3.94%	0.68%	0.30%	0.69%	0.47%	0.59%	0.38%	0.47%	0.38%	0.40%	0.55%	0.51%	0.63%	0.69%
² # Telemed visits															
% of Telemed visits															
CEA Core Clinical Services	HIV Care														
	# HIV Clinic visits	294	213	156	194	198	184	169	195	226	180	215	223	219	207
	Cancer Care														
	# Oncology Infusion visits	76	58	45	54	53	79	81	81	93	68	73	68	57	64
	Urgent Care Visits														
	# Urgent Care visits		1,347	1,553	1,611	1,639	1,685	1,525	1,780	1,814	1,517	1,831	1,711	1,661	1,634
	Mental Health HIV														
	# Mental Health HIV Clinic visits		20	0	0	10	39	23	23	29	27	24	30	29	38
	Outpatient Pharmacy Assistance														
	Total # prescriptions filled	7,537	8,154	9,023	8,844	8,945	9,756	6,760	6,746	6,941	6,584	6,972	6,623	6,513	7,066
	# Patient Assistance Prescriptions filled	3,225	2,312	2,167	2,253	2,220	2,408	1,812	2,112	2,239	2,058	2,203	1,982	1,967	2,115
	⁴ # HIV prescriptions filled	192	N/A	30	43	46	58	42	68	69	56	58	54	63	67
	# Offender prescriptions	61	2,199	2,143	2,039	2,105	2,487	1,167	123	107	107	87	140	125	112
# Other prescriptions	4,059	3,644	4,683	4,509	4,574	4,803	3,739	4,443	4,526	4,363	4,624	4,447	4,358	4,772	
Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	
Avg wait time on prescription in minutes	45	30	30	30	30	30	30	30	30	30	30	30	30	30	


¹Indicates core services

²Offender admits were used in place of discharges for baseline

³Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

⁴# HIV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSO for FY12; Data provided by MMHC for FY14 and after

 Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card
FY 2015 - 4th Quarter**

Moss Memorial Health Clinic - Lake Charles, Louisiana			
Footnotes	Comments		Date completed
	Number of Free Care Recipients includes LCMH Inpatients, LCMH Pysch Patients, LCMH ED Patients, and MMHC Outpatients. These are all 100% Free Care. Total Free Care recipients for Jan, Feb, March 2015 is 7847.		10/1/14
	Payer Mix % calculated on the base numbers in this report and do not represent the payer mix for the entire hospital. Free Care % includes only 100% free care patients and the Self-Pay % includes partial free care, pending free care, pending Medicaid, in addition to true self-pay.		11/1/14
	OP Encounters and visits are lower in November due to 1) Holidays, which is a trend every year, 2) The Pedi Clinic was downsized in Nov. from 5 days a week to 1 day a week with the majority of the pedi patients are being seen at LSU Family Practice, 3) there were several provider vacation days in the month, and 4) our CT Scanner was down for three days in the month.		11/1/14
	The offender prescriptions are low in December because the local prison decided to go elsewhere to fill their prescriptions.		11/1/14
	The methodology for capturing inpatients (including discharges, observation days, ALOS, discharges days, and daily census) and ED patients: is all patients that had a clinic visit at Moss Memorial since transition regardless of financial class, all patients that have a medical record that starts with 990 regardless of financial class (the old Moss record number with a 990 in the front of the number); all Medicaid patients (including the Bayou Health Plans); all self-pay patients, and all UCC patients (100% uncompensated care).		12/1/14
	The offender prescriptions are low in December because the local prison decided to go elsewhere to fill their prescriptions.		12/1/14
Operations Milestones	Accomplishment	Impact	Date completed
Medical Equipment Investments			
Technology Investments			

**LSU Health Public-Private Partnership Report Card
FY 2015 - 4th Quarter**

Graduate Medical Education Resident FTEs by Program Specialty				
Lake Charles Memorial Hospital Lake Charles Based Programs				
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs
FY14, FY15, and FY16 is Lake Charles Memorial Hospital only (LSU affiliated community based residency only)	Family Medicine-Lake Charles	24.0	24.2	24.0
Lake Charles Programs		24.0	24.2	24.0

Information provided by New Orleans School of Medicine

FTE count may fluctuate due to residents on maternity leave, repeating or late completion of a rotation and/or changes in rotation specialties throughout each program

FTEs represent those paid for the first month of the FY / AY only and over the course of the year, the FTEs will vary, although not a lot

FTE count represent LSUHSC New Orleans employee only; Residents from Tulane, Ochsner or the OLOL Pediatrics program would not be included in these numbers

LSU Health Public-Private Partnership Report Card

FY 2015 - 4th Quarter

Rapides Regional Medical Center & CHRISTUS St. Francis Cabrini Hospital - Alexandria, Louisiana																
Measure	HPL Monthly Avg FY 12	Rapides/Christus Monthly Avg Sep 2014	FYE	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015	
Statistics	Total Adult/Pediatric Discharges	130	2,233		2,272	2,162	2,197	2,249	2,133	2,398	2,420	2,159	2,441	2,299	2,327	2,142
	*Total Psychiatric Discharges	44	39		63	63	58	56	57	61	50	52	59	55	76	45
	Total	174	2,272		2,335	2,225	2,255	2,305	2,190	2,459	2,470	2,211	2,500	2,354	2,403	2,187
	Total observation days		652		675	676	633	683	593	621	814	803	788	880	801	743
	ALOS - Adult/Pediatric	5.36														
	ALOS - Psychiatric	10.97														
	Total IP Discharge Days - Adult/Pediatric	695														
	Total IP Discharge Days - Psychiatric	483														
	Average Daily Census - Adult and Pedi	22.80	347		410	395	398	400	400	414	450	441	442	392	395	376
	Average Daily Census - Psych	15.60														
	Outpatient Encounters		28,033		28,248	27,721	28,696	27,932	23,282	26,747	26,730	25,011	28,444	27,067	25,245	26,852
	Outpatient Clinic Visits with E&M codes	3,196														
	*ED Visits		10,004		10,586	10,181	10,727	12,933	8,526	4,729	10,911	9,964	11,390	10,972	10,767	10,378
	Total # of free care individuals															
	# of free care recipients															
# of free care approved applicants																
% Patient Mix Inpatient (IP)																
IP Free Care & Self Pay		9.72%		10.68%	11.61%	10.72%	9.46%	9.83%	10.53%	7.36%	7.76%	10.01%	6.60%	9.90%	7.90%	
IP Commercial																
IP Commercial Medicaid (Bayou Health)		12.80%		12.61%	12.84%	14.41%	13.42%	13.97%	13.91%	13.31%	16.68%	15.72%	2.30%	2.40%	2.70%	
IP Medicaid		4.69%		6.14%	4.79%	3.60%	3.54%	3.47%	2.77%	5.90%	4.60%	3.61%	3.70%	3.70%	3.10%	
IP Medicare																
% Patient Mix Psychiatry (Psych)																
Psych Free Care																
Psych Self Pay																
Psych Commercial																
Psych Commercial Medicaid (Megellan)																
Psych Medicaid																
Psych Medicare																
% Patient Mix Outpatient (OP)																
OP Free Care & Self Pay		18.25%		21.40%	22.10%	22.10%	17.46%	17.14%	20.87%	17.49%	22.50%	21.73%	16.20%	17.00%	15.80%	
OP Commercial																
OP Commercial Medicaid (Bayou Health)		15.71%		13.00%	13.20%	13.70%	14.03%	14.53%	18.34%	13.25%	13.81%	13.15%	15.50%	15.60%	15.90%	
OP Medicaid		2.62%		2.70%	2.80%	2.80%	2.20%	2.03%	3.05%	3.98%	3.90%	6.76%	4.70%	3.20%	3.60%	
OP Medicare																
% Patient Mix Emergency Dept (ED)																
ED Free Care & Self Pay		23.03%		25.69%	25.50%	23.93%	22.65%	17.81%	22.34%	21.62%	23.64%	24.02%	21.40%	22.40%	22.70%	
ED Commercial																
ED Commercial Medicaid (Bayou Health)		28.24%		25.35%	27.53%	28.39%	25.40%	20.50%	26.99%	24.57%	30.37%	29.76%	26.60%	25.70%	26.70%	
ED Medicaid		2.92%		3.16%	3.29%	3.29%	2.72%	2.05%	2.38%	2.84%	3.20%	3.11%	3.00%	2.80%	2.60%	
ED Medicare																
Offender Care																
¹ Total # Inpatient Discharges		5		7	8	10	1	4	5	4	3	1	3	2	4	
% of IP Days		0.01%		0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.03%	0.02%	0.04%	
Total # OP Encounters		42		72	52	67	30	14	23	18	0	0	0	0	1	
% of OP Encounters		0.01%		0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.00%	0.00%	0.00%	0.00%	0.01%	
ED Encounters		8		12	8	9	1	2	0	2	5	5	6	3	8	
% of ED Visits		0.01%		0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.05%	0.03%	0.08%	
² # Telemed visits		0		0	0	0	0	0	0	0	0	0	1	1	0	
% of Telemed visits		0.00%		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	
HIV Care																
# HIV Outpatient Clinic visits																
Cancer Care																
# Oncology Infusion visits		78														
Trauma Care																
Level I Trauma Center (Y/N)																
Outpatient Pharmacy Assistance																
Total # prescriptions filled																
# Patient Assistance Prescriptions filled																
⁴ # HIV prescriptions filled																
# Offender prescriptions																
# Other prescriptions																
Are prescriptions available same day (Y/N)																
Avg wait time on prescription in minutes																

*Indicates core services

¹Offender admits were used in place of discharges for baseline

²Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

⁴# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

++Working with partner to obtain report card data

Data provided by LSU HCSD for FY12; Data provided by Gjerset & Lorenz, LLP on behalf of Rapides Regional and Christus St. Francis Cabrini for FY14 and after

Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card
FY 2015 - 4th Quarter**

Rapides Regional Medical Center & CHRISTUS St. Francis Cabrini Hospital - Alexandria, Louisiana			
Footnotes	Comments	Impact	Date completed
Operations Milestones		Impact	Date completed
	CHRISTUS St. Frances Cabrini ("Cabrini") and Rapides Regional Medical Center ("Rapides") continue to operate two new primary care clinics, three new specialty care clinics and two new outpatient pharmacies. Two clinics are located in Pineville, and the rest are in Alexandria. The specialty care services currently available at the clinics include Orthopedics, Cardiology, Gynecology, Coumadin Clinic, Diabetic Education, Oncology, General Surgery, Ophthalmology and Pulmonology.	Clinics provide services to all patients, including low income and needy patients during normal business hours.	6/30/15
	The urgent care clinics offer services during expanded hours – two from 8 am to 10 pm seven days a week, and the other from 9 am to 9 pm Monday through Friday, 10 am to 5 pm Saturday, and noon to 6 pm Sunday. Two of the clinics are located in central Alexandria, and the other is located in Pineville.	New clinics dedicated to providing urgent care services.	6/30/15
	The hospitals have been providing increased levels of emergency department services since the closure of Huey P. Long.		6/30/15
Medical equipment Investments			
Technology Investments			

**LSU Health Public-Private Partnership Report Card
FY 2015 - 4th Quarter**

Graduate Medical Education Resident FTEs by Program Specialty				
Rapides Regional Alexandria Based Programs				
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs
	Family Medicine - Alexandria	18.0	18.0	18.0
Alexandria Programs		18.0	18.0	18.0

Information provided by LSU Health Sciences Center - Shreveport

LSU Health Public-Private Partnership Report Card FY 2015 - 4th Quarter


University Health Conway - Monroe, Louisiana															
Measure	UH-C Monthly Avg FYE Sep 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015		
Statistics	Total Adult/Pediatric Discharges	348	352	394	371	377	331	322	392	297	356	365	339	384	
	*Total Psychiatric Discharges	61	57	59	51	64	60	80	54	41	52	68	73	67	
	Total	409	409	453	422	441	391	402	446	338	408	433	412	451	
	Total observation days	66.48	68.63	121.54	73.71	100.71	65.42	99.21	142.64	147.33	121.15	137.17	124.39	136.40	
	ALOS - Adult/Pediatric	3.88	3.64	3.70	3.70	3.73	3.89	4.37	4.31	4.63	3.84	3.90	3.44	3.43	
	ALOS - Psychiatric	12.45	13.88	13.36	15.25	12.56	12.77	9.53	14.83	17.51	15.40	10.88	10.82	11.46	
	Total IP Discharge Days - Adult/Pediatric	1,345	1,283	1,456	1,374	1,407	1,288	1,408	1,690	1,375	1,368	1,425	1,166	1,317	
	Total IP Discharge Days - Psychiatric	749	791	788	778	804	766	762	801	718	801	740	790	768	
	Average Daily Census-Adult and Pedi	44.17	41.39	46.97	45.80	45.39	42.93	45.42	54.52	49.11	44.13	47.50	37.61	43.9	
	Average Daily Census - Psych	24.63	25.52	25.42	25.93	25.94	25.53	24.58	25.84	25.64	25.84	24.67	25.48	25.6	
	Outpatient Encounters	10,350	11,160	10,997	11,502	11,584	11,502	9,578	10,725	8,880	11,419	10,799	9,867	11,196	
	Outpatient Clinic Visits with E&M codes	6,488	7,194	7,164	7,244	7,289	6,009	6,176	7,176	5,899	7,494	7,127	6,612	7,435	
	ED Visits	2,200	2,156	2,171	2,223	2,177	2,078	2,322	2,308	1,876	2,220	2,415	2,392	2,257	
	Total # of free care individuals		4,473	4,082	3,637	3,280	3,141	3,074	3,113	3,205	3,409	3,606	3,718	3,866	
	# of free care recipients		2,070	1,831	1,591	1,426	1,298	1,272	1,413	1,355	1,588	1,609	1,523	1,676	
	# of free care approved applicants		512	296	201	168	182	165	204	183	171	138	92	135	
	Percent Patient Mix by Service	% Patient Mix Inpatient (IP)													
		IP Free Care	12.85%	13.87%	13.19%	11.06%	6.11%	7.61%	9.73%	12.43%	9.53%	5.19%	6.32%	7.55%	7.44%
IP Self Pay		12.24%	13.72%	13.05%	12.74%	11.09%	10.87%	13.21%	14.97%	11.49%	8.26%	14.92%	14.92%	9.72%	
IP Commercial		6.42%	5.14%	10.44%	11.86%	7.53%	5.05%	7.53%	11.24%	7.78%	10.38%	10.60%	10.72%	10.78%	
IP Commercial Medicaid (Bayou Health)		30.80%	24.86%	26.92%	29.26%	31.70%	27.95%	31.46%	29.64%	28.95%	38.52%	37.19%	36.45%	36.14%	
IP Medicaid		21.23%	23.77%	22.05%	22.27%	28.22%	32.84%	19.32%	20.18%	26.55%	20.54%	18.53%	12.95%	19.74%	
IP Medicare		12.72%	15.04%	10.71%	10.48%	12.86%	12.58%	14.28%	8.28%	13.82%	14.84%	15.16%	14.84%	12.91%	
% Patient Mix Psychiatry (Psych)															
Psych Free Care		2.27%	0.88%	0.00%	1.03%	0.00%	0.00%	1.05%	1.62%	0.14%	4.37%	3.24%	5.70%	8.98%	
Psych Self Pay		29.45%	25.92%	17.77%	24.42%	30.10%	23.63%	19.82%	16.98%	19.22%	24.72%	21.89%	16.46%	18.23%	
Psych Commercial		6.55%	4.93%	4.31%	3.86%	5.97%	2.48%	5.91%	5.74%	3.90%	3.25%	6.89%	4.81%	4.69%	
Psych Commercial Medicaid (Megellan)		30.11%	33.88%	41.37%	22.75%	36.32%	40.47%	32.02%	33.46%	37.33%	25.97%	25.00%	23.29%	14.58%	
Psych Medicaid		12.29%	18.71%	13.58%	13.62%	9.08%	6.27%	8.40%	11.11%	17.13%	22.22%	20.41%	25.06%	28.65%	
Psych Medicare		19.32%	15.68%	22.97%	34.32%	18.53%	27.15%	32.81%	31.09%	22.28%	19.48%	22.57%	24.68%	23.96%	
% Patient Mix Outpatient (OP)															
OP Free Care		33.06%	30.17%	26.07%	22.75%	20.49%	22.75%	20.28%	21.67%	23.19%	22.73%	22.07%	23.28%	23.85%	
OP Self Pay		9.56%	11.81%	14.82%	18.20%	20.26%	18.20%	19.02%	16.90%	16.31%	13.19%	13.26%	12.81%	11.21%	
OP Commercial		13.47%	15.39%	14.79%	15.14%	15.01%	15.14%	15.11%	14.87%	16.43%	18.64%	17.73%	17.36%	17.72%	
OP Commercial Medicaid (Bayou Health)		21.40%	21.56%	21.93%	22.92%	21.54%	22.92%	24.52%	23.86%	23.25%	24.68%	25.81%	26.00%	25.74%	
OP Medicaid		4.01%	3.51%	3.42%	3.70%	4.70%	3.70%	3.76%	3.67%	2.69%	2.19%	2.69%	2.02%	2.43%	
OP Medicare		17.33%	16.67%	17.76%	16.42%	16.76%	16.42%	16.30%	17.09%	16.58%	17.07%	17.20%	17.42%	17.84%	
% Patient Mix Emergency Dept (ED)															
ED Free Care		19.33%	14.19%	14.46%	10.75%	10.61%	10.73%	9.52%	9.92%	11.83%	11.98%	13.50%	12.63%	12.85%	
ED Self Pay		42.53%	46.15%	46.02%	47.86%	48.09%	45.77%	45.61%	48.83%	43.98%	40.90%	40.58%	42.27%	41.52%	
ED Commercial		6.11%	6.63%	7.19%	6.70%	6.25%	6.40%	7.15%	6.72%	8.32%	9.77%	9.36%	8.57%	8.15%	
ED Commercial Medicaid (Bayou Health)		16.20%	16.33%	15.85%	18.85%	20.07%	20.40%	22.44%	19.71%	20.10%	22.88%	21.20%	21.82%	21.93%	
ED Medicaid		4.64%	5.15%	5.25%	5.26%	4.59%	5.00%	3.36%	4.94%	4.05%	3.78%	4.14%	3.05%	3.37%	
ED Medicare		7.37%	7.98%	7.23%	7.29%	7.21%	8.66%	8.53%	7.28%	8.21%	7.93%	8.41%	8.36%	8.46%	
Offender Care	Offender Care														
	¹ Total # Inpatient Discharges	10	12	14	6	7	9	9	9	5	8	7	8	15	
	% of IP Days	3.73%	3.59%	3.64%	2.33%	2.49%	3.11%	4.47%	3.25%	1.89%	2.27%	2.32%	2.57%	3.26%	
	Total # OP Encounters	119	100	133	100	144	100	97	208	138	171	135	110	136	
	% of OP Encounters	1.18%	0.90%	1.21%	0.87%	1.24%	0.87%	1.01%	1.94%	1.55%	1.50%	1.25%	1.11%	1.21%	
	ED Encounters	84	77	87	73	69	63	79	60	66	61	68	79	84	
	% of ED Visits	3.81%	3.57%	4.01%	3.28%	3.17%	3.03%	3.40%	2.60%	3.52%	2.75%	2.82%	3.30%	3.72%	
	# Telemed visits	0	0	0	0	0	0	0	0	0	0	0	0	0	
% of Telemed visits	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
CEA Core Clinical Services	HIV Care														
	# HIV Outpatient Clinic visits	219	219	232	221	205	147	220	215	200	252	222	230	310	
	Cancer Care														
	# Oncology Infusion visits	213	250	202	223	206	311	244	227	176	220	205	229	239	
	Trauma Care														
	Level I Trauma Center (Y/N)	N	N	N	N	N	N	N	N	N	N	N	N	N	
	Outpatient Pharmacy Assistance														
	Total # prescriptions filled	312	299	287	343	315	292	384	468	458	588	625	711	786	
	# Patient Assistance Prescriptions filled	254	238	225	291	267	188	213	184	138	173	157	137	190	
	# HIV prescriptions filled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	7	
# Offender prescriptions	N/A	N/A	N/A	N/A	N/A	N/A	N/A	23	58	54	40	81	74		
# Other prescriptions	57	61	62	52	48	104	148	226	266	375	387	500	508		
Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y		
Avg wait time on prescription in minutes	3	3	3	3	3	15	15	15	15	15	15	15	15		

*Indicates core services

¹Offender admits were used in place of discharges for baseline

HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by University Health Shreveport

 Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card
FY 2015 - 4th Quarter**

University Health Conway - Monroe, Louisiana			
Footnotes	Comments		Date Completed
	The time period allotted by the state for the collection of our patient mix does not correlate with the operation of our free care program. The patient population is afforded the opportunity to apply for free care after services have been rendered; and if applicable, the free care determination will be retroactively applied to all bills within the last sixty days. Therefore, reporting monthly free care patient mix is not accurate until at least three months after a patient's date of service.		4/29/14
Operations Milestones	Accomplishment	Impact	Date Completed
	The Credentialing Dept. worked with Managed Care at UHS to get all of our providers linked.		4/1/15
	Successfully audited employees for OIG exclusions. None found. Compliance also mitigated/addressed issues surrounding EMTALA, physician concerns, complaints and potential HIPAA violations.		4/1/15
	Purchased and changed out 22 trash cans on 3rd and 4th floors.	Efficiency of sanitation efforts.	4/1/15
	Began work on refurbishing the 3rd floor (OB/Labor & Delivery). We hope that these improvements will encourage more deliveries here at UHC. Lobby is complete and we have started painting the labor and delivery room and working on the nursing station. New furniture, window blinds, and art work have been ordered. Reclining chairs/sofa sleepers have been ordered for all 4th floor patient rooms.	Increase accessibility and comfort for related patient care services.	4/1/15
	Successfully completed the EPIC and Radiology split		5/1/15
	We have just had two of our Pharmacy Interns graduate from Pharmacy School. The pharmacy department will precept 13 pharmacy students this year at the hospital and 7 at the retail locations. This is in addition to the four ULM College of Pharmacy Faculty that bring students through the institution-they precept about 50 students per year.		5/1/15
	We have also ordered sleeper chairs and sofa's for 3rd and 4th Floor with the help of our women's auxiliary.	Increase accessibility and comfort for related patient care services.	5/1/15
	All crash carts have been updated to be latex free		6/1/15
	Labor and Delivery Remodel is complete		6/1/15
	Installed new solar shades in all 3rd floor patient rooms		6/1/15
	Utilizing UH Shreveport to conduct tests that were once sent to an outside lab; change in process generated \$44,000 in savings		6/1/15
	Developed recruitment plan to replace and expand physician coverage.	Maintain compliance with ACGME requirements and expand coverage	6/15/15
	Opened new PACU/nurses station	Improved functionality of nurse station which allows nurses to spend more time focusing on patient care	6/15/15
	Finalize hiring of Pediatrician working with LSU		6/15/15
	Hired an additional Physical Therapist	Increase services available to community	6/15/15
	Signed TeleHealth Services contract to replace all of the TV's in patient rooms and lobbies with flat screens along with upgrading pillow speakers in patient rooms.	Improve patient satisfaction	6/15/15
Medical Equipment Investments			
	Cath Lab	Cath lab purchased a cardiac ablation machine in May. We will begin doing procedures the first week of June with 10 ablations scheduled for the first week. Also, Dr. Napoli started doing left heart cath in May	5/1/15
	Purchased Ablation Generator for Cardiovascular Dept.		6/15/15
Technology Investments			
	Began process of removing all Windows XP installations throughout the hospital due to security risk. Purchased approx \$35K in computer upgrades, parts, and other devices for the project.	Additional layer of protection to ensure the security of our patients' information	6/15/15
	Purchased Emergency Preparedness equipment with grant money from HHS consisting of patient monitoring system and 4 hand held radios for emergency preparedness		6/15/15

**LSU Health Public-Private Partnership Report Card
FY 2015 - 4th Quarter**

Graduate Medical Education Resident FTEs by Program Specialty				
University Health Monroe Based Programs				
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs
	Family Medicine - Monroe	24.0	24.0	25.0
Monroe Programs		24.0	24.0	25.0

Information provided by LSU Health Sciences Center - Shreveport

LSU Health Public-Private Partnership Report Card FY 2015 - 4th Quarter

University Health Shreveport - Shreveport, Louisiana															
Measure	UH-S Monthly Avg FYE Sep 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015		
Statistics	Total Adult/Pediatric Discharges	1,497	1,487	1,571	1,483	1,504	1,440	1,531	1,505	1,344	1,491	1,400	1,413	1,408	
	*Total Psychiatric Discharges	109	116	93	99	110	83	128	102	81	108	104	107	114	
	Total	1,606	1,603	1,664	1,582	1,614	1,523	1,659	1,607	1,425	1,599	1,504	1,520	1,522	
	Total observation days	469	582.79	539.17	360.88	576.38	586.38	617.58	693.92	597.96	856.37	813.71	720.73	894.21	
	ALOS - Adult/Pediatric	5.18	5.39	5.32	5.31	5.26	5.15	5.26	5.45	5.50	5.33	4.87	5.37	5.10	
	ALOS - Psychiatric	10.46	9.78	12.33	11.30	10.47	13.45	8.74	11.03	12.35	10.51	10.63	10.61	9.62	
	Total IP Discharge Days - Adult/Pediatric	7,751	8,016	8,361	7,878	7,913	7,410	8,054	8,199	7,394	7,940	6,821	7,582	7,175	
	Total IP Discharge Days - Psychiatric	1,119	1,134	1,147	1,119	1,152	1,116	1,119	1,125	1,000	1,135	1,106	1,135	1,097	
	Average Daily Census-Adult and Pedi	255	258.58	269.71	262.60	255.26	247.00	259.81	264.48	264.07	256.13	227.37	244.58	239.17	
	Average Daily Census - Psych	37	36.58	37.00	37.30	37.16	37.20	36.10	36.29	35.71	36.61	36.87	36.61	36.57	
	Outpatient Encounters	32,049	33,488	33,048	34,431	35,479	29,443	30,238	32,353	26,238	34,852	32,664	30,431	33,336	
	Outpatient Clinic Visits with E&M codes	17,167	18,263	17,156	19,671	19,186	16,181	16,451	17,890	11,137	19,085	17,879	16,755	18,138	
	ED Visits	5,399	5,271	5,553	5,445	5,220	4,807	5,290	5,260	4,579	5,123	5,261	5,532	5,475	
	Total # of free care individuals		11,276	10,928	10,581	10,414	10,166	9,865	9,745	9,458	9,332	9,197	9,030	8,918	
	# of free care recipients		4,290	4,143	4,226	4,147	3,820	3,767	3,826	3,486	3,875	3,667	3,590	3,850	
	# of free care approved applicants		549	554	626	691	605	533	578	518	633	572	466	475	
	Percent Patient Mix by Service	% Patient Mix Inpatient (IP)													
		IP Free Care	7.44%	10.68%	7.55%	6.26%	7.06%	8.33%	8.65%	7.05%	9.60%	8.31%	7.87%	8.06%	10.95%
IP Self Pay		18.60%	14.48%	14.62%	15.66%	13.66%	14.43%	14.71%	13.99%	16.05%	12.09%	12.04%	9.14%	7.78%	
IP Commercial		17.54%	16.90%	19.28%	16.88%	17.28%	15.80%	15.91%	17.48%	14.40%	15.89%	19.16%	19.85%	23.07%	
IP Commercial Medicaid (Bayou Health)		28.47%	29.13%	30.32%	32.33%	31.15%	31.31%	27.86%	29.64%	31.82%	33.07%	32.75%	31.35%	29.83%	
IP Medicaid		7.42%	6.29%	10.23%	11.73%	12.76%	9.03%	10.43%	11.28%	6.71%	9.27%	7.45%	9.79%	9.31%	
IP Medicare		18.67%	19.74%	16.36%	15.71%	16.42%	19.55%	21.29%	19.98%	20.61%	20.30%	19.28%	20.69%	17.95%	
% Patient Mix Psychiatry (Psych)															
Psych Free Care		3.54%	4.23%	5.23%	3.75%	2.95%	2.87%	1.70%	0.44%	3.30%	3.44%	2.26%	3.96%	3.56%	
Psych Self Pay		32.59%	31.13%	27.46%	26.54%	30.99%	21.15%	23.77%	25.51%	28.70%	26.87%	32.91%	36.12%	25.52%	
Psych Commercial		4.97%	4.14%	5.14%	8.04%	4.77%	2.96%	6.61%	4.71%	3.20%	5.64%	2.08%	4.14%	7.02%	
Psych Commercial Medicaid (Megellan)		36.49%	42.50%	39.58%	37.71%	43.40%	36.92%	39.95%	45.24%	36.40%	44.58%	49.82%	34.10%	35.82%	
Psych Medicaid		0.60%	0.00%	1.13%	1.88%	4.34%	4.03%	2.23%	4.27%	7.20%	1.76%	1.72%	2.03%	0.91%	
Psych Medicare		21.12%	17.99%	19.44%	20.11%	13.54%	31.27%	24.22%	18.76%	20.50%	17.71%	10.76%	17.09%	26.44%	
% Patient Mix Outpatient (OP)															
OP Free Care		20.83%	19.22%	18.48%	18.19%	18.26%	19.03%	18.66%	17.92%	18.23%	17.39%	16.72%	17.04%	16.89%	
OP Self Pay		11.33%	11.14%	11.75%	11.45%	10.96%	10.82%	10.11%	10.24%	11.36%	10.44%	10.34%	10.75%	10.04%	
OP Commercial		16.96%	18.09%	17.87%	18.10%	18.55%	18.27%	18.92%	18.77%	18.84%	19.86%	20.13%	20.43%	21.42%	
OP Commercial Medicaid (Bayou Health)		28.40%	28.52%	28.75%	29.70%	29.98%	29.92%	29.40%	29.61%	30.06%	30.27%	30.79%	30.15%	29.23%	
OP Medicaid		3.38%	3.35%	3.06%	3.17%	3.26%	3.00%	3.43%	3.21%	2.02%	1.59%	1.96%	1.95%	1.86%	
OP Medicare		18.07%	18.68%	18.92%	18.49%	17.88%	18.05%	18.47%	18.97%	18.35%	19.50%	18.88%	18.55%	19.64%	
% Patient Mix Emergency Dept (ED)															
ED Free Care		11.97%	11.78%	10.68%	12.01%	12.47%	13.00%	12.16%	12.95%	13.02%	12.57%	12.53%	11.68%	12.75%	
ED Self Pay		35.31%	36.71%	34.58%	33.22%	30.75%	31.12%	28.98%	29.47%	30.07%	29.77%	28.82%	28.58%	28.99%	
ED Commercial		9.02%	9.37%	9.33%	8.36%	9.16%	8.47%	8.94%	9.68%	9.94%	11.44%	11.92%	11.46%	11.67%	
ED Commercial Medicaid (Bayou Health)		27.09%	25.63%	27.39%	29.26%	30.08%	29.44%	32.59%	29.03%	29.83%	29.18%	28.97%	29.86%	27.82%	
ED Medicaid		2.78%	2.24%	3.33%	2.92%	3.28%	3.93%	3.36%	4.03%	2.82%	2.13%	2.93%	3.43%	2.74%	
ED Medicare	10.76%	11.06%	11.26%	10.91%	11.30%	10.98%	11.40%	11.98%	11.29%	12.04%	11.99%	11.59%	12.73%		
Offender Care	Offender Care														
	¹ Total # Inpatient Discharges	31	37	38	36	36	32	28	16	19	24	27	28	27	
	% of IP Days	1.86%	2.78%	1.65%	1.42%	1.67%	1.55%	1.14%	0.59%	0.80%	1.06%	1.47%	1.12%	1.11%	
	Total # OP Encounters	330	332	384	311	394	268	306	414	298	331	382	344	307	
	% of OP Encounters	1.04%	0.99%	1.16%	0.90%	1.11%	0.91%	1.01%	1.28%	1.14%	0.95%	1.17%	1.13%	0.92%	
	ED Encounters	166	169	191	181	155	147	136	151	139	147	150	188	181	
	% of ED Visits	3.08%	3.21%	3.44%	3.32%	2.97%	3.06%	2.57%	2.87%	3.04%	2.87%	2.85%	3.40%	3.31%	
# Telemed visits	0	0	0	0	0	0	0	0	0	0	0	0	0		
% of Telemed visits	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
CEA Core Clinical Services	HIV Care														
	# HIV Outpatient Clinic visits	320	398	335	299	346	272	286	296	217	301	266	242	256	
	Cancer Care														
	# Oncology Infusion visits	469	502	483	540	593	677	585	575	472	548	568	525	540	
	Trauma Care														
	Level I Trauma Center (Y/N)	N	N	N	N	Y	Y	Y	Y	Y	Y	Y	Y	Y	
	Outpatient Pharmacy Assistance														
	Total # prescriptions filled	1,380	1,751	1,837	2,137	2,057	1,396	2,074	2,141	1,928	2,288	2,239	2,178	2,355	
	# Patient Assistance Prescriptions filled	262	249	229	241	188	152	396	359	199	283	305	264	269	
	# HIV prescriptions filled	144	0	0	0	0	0	0	0	0	1	6	1	4	
# Offender prescriptions	74	88	91	93	88	2	114	86	82	71	42	41	29		
# Other prescriptions	896	1,414	1,516	1,803	1,781	1,242	1,484	1,696	1,558	1,812	1,760	1,683	1,780		
Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y		
Avg wait time on prescription in minutes	26	30	30	34	24	30	40	13	15	18	20	18	22		

*Indicates core services

¹Offender admits were used in place of discharges for baseline

⁴# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by University Health Shreveport

Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card
FY 2015 - 4th Quarter**

University Health Shreveport - Shreveport, Louisiana			
Footnotes	Comments		Date completed
	The time period allotted by the state for the collection of our patient mix does not correlate with the operation of our free care program. The patient population is afforded the opportunity to apply for free care after services have been rendered; and if applicable, the free care determination will be retroactively applied to all bills within the last sixty days. Therefore, reporting monthly free care patient mix is not accurate until at least three months after a patient's date of service.		4/29/14
Operations Milestones	Accomplishment	Impact	Date completed
	Committed to a new Environmental Services contractor	Increase patient satisfaction and cleanliness	5/1/15
	May was a month with zero diversion		5/1/15
	Committed to financial support of Epilepsy Neurosurgeon		5/1/15
	Begin transitioning LSU NPs/PA to UH payroll	Saves money for both LSU and UH	5/1/15
	Committed to fund epilepsy neurosurgeon	Increase services	6/15/15
	Finalize transition of NPs/Pas to UH payroll	savings for hospital and school of medicine	6/15/15
	Committed to fund recruitment costs for Chair of Medicine	Maintain compliance with ACGME - current chair retired	6/15/15
	Committed to fund recruitment of Ped Pulmonologist	Maintain compliance with ACGME - current moved to WK	6/15/15
	Committee to fund recruitment of Ped Allergy	Maintain compliance with ACGME	6/15/15
	Hired Pediatric Speech Therapist	Increase services available to community	6/15/15
Medical Equipment Investments			
Technology Investments			

**LSU Health Public-Private Partnership Report Card
FY 2015 - 4th Quarter**

**Graduate Medical Education Resident FTEs by Program Specialty
University Health Shreveport Based Programs**

	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs
	Anesthesiology	32.0	32.0	32.0
	Emergency Medicine	29.0	29.0	29.0
	Family Medicine	24.0	24.0	24.0
	Medicine (Categorical)	56.0	72.0	72.0
	Medicine (Preliminary)	10.0	10.0	10.0
	Internal Medicine Primary Care	22.0	6.0	6.0
	Medicine/Pediatrics	16.0	16.0	16.0
	Neurology	13.0	12.0	14.0
	Neurosurgery	14.0	13.0	14.0
	OB/GYN	24.0	24.0	24.0
	Ophthalmology	12.0	12.0	12.0
	Oral Surgery (ADA)	17.0	17.0	17.0
	Orthopaedics	16.0	15.0	15.0
	Otolaryngology	15.0	15.0	15.0
	Pathology	12.0	12.0	12.0
	Pediatrics	24.0	24.0	24.0
	Psychiatry	32.0	32.0	32.0
	Radiology	14.0	15.0	15.0
	Surgery (General)	29.0	29.0	29.0
	Urology	8.0	8.0	8.0
	Family Medicine - Rural	7.0	9.0	9.0
	Family/EMS	-	-	-
	Pain Medicine Fellowship	2.0	2.0	2.0
	Cardiology Fellowship	13.0	13.0	13.0
	Interventional Cardiology Fellowship	1.0	1.0	1.0
	Critical Care Fellowship	4.0	4.0	4.0
	Endocrinology Fellowship	4.0	4.0	4.0
	Gastroenterology Fellowship	9.0	9.0	9.0
	Hematology/Oncology Fellowship	16.0	16.0	17.0
	Infectious Diseases Fellowship	3.0	3.0	3.0
	Nephrology Fellowship	6.0	6.0	6.0
	Pulmonary/Critical Care Fellowship	9.0	9.0	9.0
	Rheumatology Fellowship	6.0	6.0	6.0
	Sleep Medicine Fellowship	2.0	2.0	3.0
	Neurosurgery Fellowship	0.0	1.0	1.0
	Allergy/Immunology Fellowship	4.0	4.0	4.0
	Cytopathology Fellowship	2.0	2.0	2.0
	Child & Adolescent Psych Fellowship	4.0	4.0	4.0
	Forensic Psychiatry Fellowship	2.0	2.0	2.0
	Colon & Rectal Fellowship	2.0	2.0	2.0
Shreveport Programs		515.0	516.0	521.0

LSU Health Public-Private Partnership Report Card FY 2015 - 4th Quarter

Measure	Definition	
Measure	Total Adult/Pediatric Discharges *Total Psychiatric Discharges Total Discharges	Hospital-wide inpatient discharges including swing beds and NICU. Exclude internal transfers, inpatient psychiatric discharges and normal newborns.
	Total observation days	Psychiatric inpatient discharges from in-house and offsite psychiatric beds licensed to the facility.
	ALOS - Adult/Pediatric	Total number of adult/pediatric and psychiatric discharges.
	ALOS - Psychiatric	Total observation hours divided by 24. Observations are the number of patient census hours in observation. The historical observation reporting did not take into account patient status at discharge. The reporting occurs prior to final utilization review and charges and therefore may include patients that ultimately have a discharge status of inpatient.
	Total IP Discharge Days - Adult/Pediatric	The average number of days that inpatients remained in the hospital. The sum of adult/pediatric discharge days divided by the total adult/pediatric discharges. Excludes normal newborns.
	Total IP Discharge Days - Psychiatric	The average number of days that psychiatric inpatients remained in the hospital. The sum of psychiatric discharge days divided by the sum of psychiatric discharges.
	Average Daily Census-Adult and PEDI	Hospital-wide inpatient discharges including swing beds and NICU. Exclude internal transfers, inpatient psychiatric and normal newborn days.
	Average Daily Census - Psych	Total inpatient discharge psychiatric days.
	³ Outpatient Encounters	Total adult/pediatric inpatient days divided by the number of days in the period.
	³ Outpatient Clinic Visits with E&M codes	Total psychiatric inpatient days divided by the number of days in the period.
	⁶ ED Visits	All Clinic, Recurring, Observation and Outpatient Encounters. • Includes lab, flu shots, patient education, radiographic procedure, ancillary, and prisoner telemedicine services • Also includes all E&M coded visits
	Total # of free care individuals	Represents distinct clinic visits with an evaluation and management code. Represents just those services for which a physician can bill. Includes telemedicine visits.
	# of free care recipients	Total number of visits to the emergency department. The number of patients who were treated and released from the Emergency Department. Exclude visits where patients LWBS and patients admitted as an inpatient.
	# of free care approved applicants	Unduplicated patients classified as free care for the month (serviced and non-serviced); This captures the free care population for the month. Excludes partial assistance and sliding scale totals.
	Offender Care	¹ Total # Inpatient Discharges
% of IP Days		Individuals who were new or renew approvals for the month (subset of total free care individuals). This captures first time and renewed free care applicants for the month.
Total # OP Encounters		Total number of adult/pediatric and psychiatric discharges for offenders.
% of OP Encounters		The percentage of inpatient days from offender payor sources (i.e., parish, state, federal) to total inpatient days.
ED Encounters		The total number of offender OP encounters.
% of ED Visits		The percentage of offender patient encounters to hospital-wide encounters.
² # Telemed visits		Distinct ED discharges. Excludes LWBS.
*Core Clinical Services	⁵ # HIV Clinic visits	The percentage of emergency visits from offender payor sources to total emergency visits.
	# Oncology Infusion visits	The total number of offender patient visits for telemedicine services.
	# Urgent Care visits (LSU Health BR & WOM only)	The percentage of offender patient telemedicine visits to outpatient encounters.
	# Mental Health HIV visits (WOM only)	Distinct HIV clinic visits with an evaluation and management code (CPT codes 99201-99499) visits per month. This is a subset of Outpatient Clinic Visits with E&M codes. Includes telemedicine visits.
*Outpatient Pharmacy (Core Service)	Total # prescriptions filled	Total count of distinct oncology infusion visits per day. Oncology infusions are the number of visits per day. If a patient received 2 chemo therapies in the same day, it is counted as one. If they came to the hospital 3 times in a month and received a chemo each time then that counts for 3.
	# Patient Assistance Prescriptions filled	Total count of distinct urgent care visits.
	⁴ # HIV prescriptions filled	Distinct mental health HIV visits
	# Offender prescriptions	The number of prescriptions dispensed on monthly basis.
	# Other prescriptions	The number of prescriptions dispensed to patient that the facility received through a Pharmaceutical Patient Assistance program.
	Are prescriptions available same day (Y/N)	The number of ADAP prescriptions filled including opportunistic meds. (Excluding offender HIV if applicable)
Avg wait time on prescription in minutes	The number of prescriptions dispensed for the LA Department of Corrections. All other prescriptions dispensed. (Medicaid, Medicare Part D., self pay, etc.)	
	Can a patient drop off and pick up a prescription on the same day?	
	The number of minutes that a perscription is ready from drop off to patient pick up.	

*Indicates core services

¹Offender admits were used in place of discharges for baseline

²Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

³Observations- historical reporting did not take into account patient status at discharge; Reporting occurs prior to final utilization review and charges and therefore includes patients that ultimately have a discharge status of inpatient.

⁴# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

⁵LJC only-HIV clinic visits based on clinic visits with an HIV principle diagnosis code

Information currently not available or services not applicable

LSU Health Public-Private Partnership Report Card FY 2015 - 4th Quarter

Measure	Definition
% Patient Mix Inpatient (IP)	
IP Free Care	The percentage of inpatient days from free care payor sources to total inpatient days. Excludes partial assistance and sliding scale totals.
IP Self Pay	The percentage of inpatient days from self pay payor sources to total inpatient days. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
IP Commercial	The percentage of inpatient days from commercial payor sources to total inpatient days. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.
IP Commercial Medicaid (Bayou Health)	The percentage of inpatient days from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total inpatient days.
IP Medicaid	The percentage of inpatient days from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
IP Medicare	The percentage of inpatient days from Medicare payor sources to total inpatient days. Medicare includes payments from Medicare Parts A and B.
% Patient Mix Psychiatry (Psych)	
Psych Free Care	The percentage of inpatient psych days from free care payor sources to total inpatient psychiatric days. Excludes partial assistance and sliding scale totals.
Psych Self Pay	The percentage of inpatient psych days from self pay payor sources to total inpatient psychiatric days. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
Psych Commercial	The percentage of inpatient psych days from commercial payor sources to total inpatient psychiatric days. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.
Psych Commercial Medicaid (Megellan)	The percentage of inpatient psych days from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total inpatient psychiatric days.
Psych Medicaid	The percentage of inpatient psych days from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
Psych Medicare	The percentage of inpatient psych days from Medicare payor sources to total inpatient psychiatric days. Medicare includes payments from Medicare Parts A and B.
% Patient Mix Outpatient (OP)	
OP Free Care	The percentage of outpatient visits from free care payor sources to total outpatient visits. Excludes partial assistance and sliding scale totals.
OP Self Pay	The percentage of outpatient visits from self pay payor sources to total outpatient visits. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
OP Commercial	The percentage of outpatient visits from commercial payor sources to total outpatient visits. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.
OP Commercial Medicaid (Bayou Health)	The percentage of outpatient visits from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total outpatient visits.
OP Medicaid	The percentage of outpatient visits from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
OP Medicare	The percentage of outpatient visits from Medicare payor sources to total outpatient visits. Medicare includes payments from
% Patient Mix Emergency Dept (ED)	
ED Free Care	The percentage of emergency visits from free care payor sources to total emergency visits. Excludes partial assistance and sliding scale totals.
ED Self Pay	The percentage of emergency visits from self pay payor sources to total emergency visits. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
ED Commercial	The percentage of emergency visits from commercial payor sources to total emergency visits. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.
ED Commercial Medicaid (Bayou Health)	The percentage of emergency visits from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total emergency visits.
ED Medicaid	The percentage of emergency visits from Medicaid fee for service payor source (non CCN) to total emergency visits. Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
ED Medicare	The percentage of emergency visits from Medicare payor sources to total emergency visits. Medicare includes payments from Medicare Parts A and B.

Percent Patient Mix by Service

*Indicates core services

¹Offender admits were used in place of discharges for baseline

²Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

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